Abuse is a crime... Tell someone now!

What Else Can I Do?

The Texas Juvenile Probation Commission (TJPC) investigates abuse, neglect and exploitation in all Texas juvenile justice facilities. There is a toll-free phone number you can call to report abuse if you do not feel comfortable talking to someone in the facility. Your report will be investigated by TJPC if you report it to facility staff or if you call TJPC directly.

The toll-free phone number to report abuse is:

1-877-786-7263 (1-877-STOP ANE)

When you call, you will be asked to tell exactly what happened to you in the facility. The TJPC phone line is answered on week days but is not answered at night or on weekends or holidays, so you may be asked to leave a voicemail message. Messages are checked often and your call will be given prompt attention by a TJPC investigator. When you call, you do not have to give your name, but if you do, your name and your identity will be protected and kept confidential or secret.

Frequently Asked Questions

Q: If I report abuse, will anyone believe me?
Yes. If you report abuse, you will be believed and your case will be fully investigated to uncover evidence that proves what happened.

Q: Will the person who abused me be allowed to have contact with me?
No. After a report of abuse is made, the person who abused you is removed from contact with you during the facility’s investigation. This does not mean that you will necessarily be released from the facility or moved to another facility, but you will be protected.

Q: Will the facility punish me or treat me different (retaliate) if I report abuse?
No. If you make a report of abuse and have told the truth, you should not be punished, treated differently or receive any discipline. You will be protected from further harm and the case will be investigated. If you are retaliated against, report it to a trustworthy adult or TJPC immediately and it will be investigated.

Q: Will I have to testify in court?
The facility and TJPC investigators will ask you questions about what happened. If the abuser faces criminal charges, then you may be asked to testify in court.

Q: Will reporting affect my juvenile court case, my detention or placement status?
No. Making a report of abuse will not extend your stay in detention, lengthen your probation term or change your current placement status, but you may change facilities.

Q: What if I lie about being abused?
All reports of abuse are taken very seriously and investigated thoroughly. Anyone who makes a false report may be charged with a serious criminal offense. Remember, reporting abuse is not a game and you should always tell the truth.

Q: What if the abuse happened at home?
If the abuse happened at home, at school or in your community, then you should report it to an adult you trust, to the Texas Department of Family and Protective Services at 1-800-252-5400 or to the police.

No one should be abused.

TJPC Abuse Reporting Line
1-877-786-7263
End The Silence...

Can Abuse Happen to Me?

In a juvenile justice facility, you have the right to be safe and protected against abuse. Abuse includes physical, sexual and emotional abuse, neglect and exploitation. Texas juvenile facilities make every effort to keep you safe from harm. Despite the best protections in place in each facility, abuse does sometimes happen. It is important that you know what to do if it happens to you.

What is physical abuse?
Physical abuse is something done to you that causes physical pain or injury to your body, often called an assault. It may involve hitting, kicking, punching, choking, shoving or other act done by an adult or another resident against you.

What is sexual abuse?
Sexual abuse is a sexual act committed against you or the intentional touching of your body in a sexual way by another person. Sexual abuse happens when someone asks you to flash or expose the private areas of your body or asks you to engage in sexual intercourse or other sexual behaviors.

What is neglect?
Neglect happens when persons responsible for taking care of you fail to do so. For example, neglect may involve the unreasonable delay or refusal to allow you to see a doctor or nurse when you are sick or injured. It also may involve facility staff not giving you medicine prescribed by your doctor. Neglect may involve staff not providing proper supervision of you and the other kids in the facility. If staff is not present or paying attention when you are assaulted or hurt in any way by one of your peers, that is neglect.

What is emotional abuse?
Emotional abuse is an action by another person that may cause you extreme embarrassment, mental or emotional harm instead of physical harm. For example, emotional abuse may involve a person cursing at you, making crude sexual remarks or mean or hateful comments about you, your race, your gender, your family or the way you look.

What is exploitation?
Exploitation happens when someone in authority takes advantage of you. Exploitation may involve facility staff ordering you to do personal favors for them or someone else. For example, if a staff member takes you from the facility to his home to mow his lawn or perform some other type of labor, this may be exploitation.

Who Can Commit Abuse?
It is not easy to know what an abuser looks like. Abusers can be someone you know, a friend, relative or a stranger. Any person in a facility may commit abuse. Abusers are not always detention or corrections officers or facility staff members. They can be visitors, volunteers, probation officers, medical personnel, counselors, teachers or other persons in the facility that you meet. Abuse committed by any person against you is wrong and should be reported immediately. No one deserves to be abused and abuse is always a crime...period.

Who Can Help?
If you are the victim of abuse, there are many people who want to help you. The important thing is to tell someone about the abuse, neglect or exploitation immediately. Do not be silent.

Trustworthy Adults
In the facility, there are many adults who you see every day that will help you and protect you. If you feel comfortable, you should talk to a facility staff member, counselor, teacher or medical professional and tell them if you have been abused. There are also many adults who may visit you in the facility that can also listen and help such as your attorney, your probation officer, your parent, guardian or other family member.

Facility Grievance System
Each juvenile justice facility has a way to handle your complaints or problems, sometimes called “grievances” and this is called a Grievance System. For example, if you have a complaint about the food in the facility, or if you disagree with the way the rules are enforced, you should report these problems by using the grievance system in the facility. You can also report abuse using the facility grievance system if you feel comfortable doing so. The facility grievance system is a choice that is always available for you if you do not feel comfortable talking to a staff member directly. If you report abuse this way, the Texas Juvenile Probation Commission will be notified of your case and will conduct an investigation of the situation along with the facility’s investigation.

Abuse is a crime... no matter where you live.