

THE MISSION OF
THE TJJD FAMILY
LIAISON PROGRAM IS

To increase family
involvement in
the rehabilitation
of youth by
developing,
organizing,
implementing,
and overseeing
family
involvement
activities at the
TJJD facility.

Questions or comments?

PHONE

GENERAL INQUIRES
512.490.7130 (voice)
1.800.Relay.TX (TDD)

SUPERVISOR

Rebecca Garza, 512.490.7662

DALLAS | Vickie White, 214.678.3600

EVINS RJC | Elva Benitez, 956.289.5547

FORT WORTH | Denise Caldwell, 817.378.2127

GAINESVILLE | Vacant, 940.665.0701

GIDDINGS | Heather Brock, 979.542.4573

HOUSTON | Sherrell Kivumbi, 713.942.4253

MART | Mary Garrity, 254.297.8301

MART RTC | Robin Black, 254.297.8246

RON JACKSON | Kevelle Bailey, 325.641.4243

SAN ANTONIO | Jarvis Soileau, 210.335.8572

EMAIL

tammy.holland@tjjd.texas.gov
rebecca.garza@tjjd.texas.gov

MAIL

Texas Juvenile Justice Department
PO Box 12757
Austin, TX 78765



TEXAS
JUVENILE ★ JUSTICE
DEPARTMENT

VISIT OUR WEBSITE FOR MORE INFORMATION:

www.tjjd.texas.gov

FAMILY SUPPORTS

PROMOTING THE FAMILY VOICE AND
CHOICE IN YOUTH REHABILITATION



TEXAS
JUVENILE ★ JUSTICE
DEPARTMENT

How do Family Liaisons support families?

Family Liaisons are responsible for assisting families in identifying and accessing local information and resources for the successful re-integration of youth to their home communities.

Family Liaisons coach, educate, support and encourage family members to make informed choices so that their voices drive the plan of care that is recommended for their youth.

How do Family Liaisons assist with family visitation?

Family Liaison assist families in getting their visitor applications processed and in getting financial assistance for families that need help to go visit their child. Webcam visitation sessions are also available on a limited basis. Letters are also encouraged to keep connected to your child.

What are some family involvement activities at TJJD facilities?

FAMILY DAY...

is an event, held at our facilities on a quarterly basis, which provides an opportunity for family bonding by bringing family members together to participate in organized activities. Activities may range from outdoor barbecues, field sports events, youth marching contests, and other opportunities.

TRAINING SEMINARS...

are small group sessions to inform families on a variety of topics. Often speakers are provided to speak about the services their agencies offer to families back in their home communities.

SUPPORT GROUPS...

are meetings organized for the purpose of getting family network groups. The families share their stories and learn from the experiences of the entire group. The shared experiences lead to problem solving of the families' needs.

FAMILY ORIENTATION...

are informational meetings to inform family members of procedures on how and when to communicate with TJJD staff. These sessions answer frequently asked questions and also allow for the asking of information regarding policy on their youth's rehabilitation. These small group sessions are held on a monthly basis.

How can the Family Liaison assist you?

The *Family Liaison* will ensure that family and youth perspectives are considered as the process for their youth's treatment unfolds.

Family Liaisons can assist with:

- Questions related to academics, treatment, or corrections
- Interpretation of TJJD policies, procedures, and programs.
- Communication with service care providers in your community
- Records location and retrieval.
- Point of contact for all questions

