

# **Independent Ombudsman**

**for the**

## **Texas Juvenile Justice Department**



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**Second Quarter Report FY 16**

December 1, 2015 to February 29, 2016

## **Introduction:**

This report is the second Quarterly Report of FY 2016 to be submitted by this office under statute and is intended for the Executive Director of the Texas Juvenile Justice Department (TJJD), the Governor, Lt. Governor, Speaker of the House, members of the Texas Legislature, and the Auditor for the State of Texas. This report will serve to provide a description of the activities of the office during the first quarter of FY 16 spanning December 2015 through February 2016.

## **Overview of the Work of the Independent Ombudsman**

The Independent Ombudsman (IO) was established for the purpose of investigating, evaluating, and securing the rights of the children committed to the Juvenile Justice Department, including a child released under supervision before final discharge. Senate Bill 1630, passed during the 84<sup>th</sup> Legislative Session, expanded those duties to include county post-adjudication facilities and contract facilities where county post-adjudicated youth are placed. To fulfill the duties of the office, IO staff regularly visit all TJJD secure facilities, halfway houses, parole offices, all county post-adjudication facilities and TJJD and county contract care programs. The IO also tracks Abuse, Neglect and Exploitation (ANE) incidents from all pre/post adjudication county facilities.

## **Accounting of Site Visits, Youth Contact and Individual Cases**

	<b>FY15</b>	<b>2<sup>nd</sup> Quarter FY16</b>	<b>FY16 Total</b>
<b>TJJD/Contract Site Visits</b>	207	40	85
<b>County Post Adjudicated/Contract Facility Site Visits</b>	N/A	58	58
<b>Number of Youth Interviewed</b>	1305	966	1329
<b>Number of Youth Interviews Conducted</b>	3004	1148	1974
<b>Closed Cases</b>	106	32	41

## **TJJD facilities visited by IO staff during the second quarter**

### **Secure Facilities**

Evins Regional Juvenile Center-*Edinburg TX*  
Gainesville State School-*Gainesville TX*  
Giddings State School-*Giddings TX*  
McLennan County State Juvenile Correctional Facility-*Mart TX*  
McLennan Residential Treatment Center-*Mart TX*  
Ron Jackson State Juvenile Correctional Complex -*Brownwood TX*

### **TJJD Halfway Houses**

Ayres House-*San Antonio TX*  
Brownwood Halfway House-*Brownwood TX*  
Cottrell House-*Dallas TX*  
Edna Tamayo House-*Harlingen TX*  
McFadden Ranch-*Roanoke TX*  
Schaeffer House-*El Paso TX*  
Willoughby House-*Fort Worth TX*  
York House-*Corpus Christi TX*

### **Contract Care Facilities**

Amikids, dba Rio Grande Valley-*Los Fresnos TX*  
Austin State Hospital-*Austin TX*  
G4S Youth Services, LLC-*Brownwood*  
Garza County Regional Juvenile Center-*Post TX*  
Gulf Coast Trades Center-*New Waverly TX*  
Pegasus School RTC-*Lockhart TX*

### **Parole**

El Paso Parole Office  
Fort Worth Parole Office  
Tyler Parole Region

## **County Post Adjudicated Facilities visited by IO staff during the second quarter**

### **County Operated**

Amador R Rodriguez Boot Camp & Educational Center-*San Benito TX (Cameron County)*  
Bell County Juvenile Services Center-*Killeen TX*  
Bill Logue Juvenile Justice Center-*Waco TX (McLennan County)*  
Brazoria County Juvenile Detention/Residential Treatment-*Angleton TX*  
Cyndi Taylor Krier Juvenile Correctional Treatment-*San Antonio TX (Bexar County)*  
Dallas County Residential Programs and Drug Treatment-*Dallas TX*  
Dallas County Youth Village-*Dallas TX*  
Deaf Smith County Youth Home-*Hereford TX*  
Denton County Secure Correctional Facility-*Denton TX*  
Ector County Youth Center-*Odessa TX*  
Grayson County Post-Adjudication Facility-*Denison TX*  
Guadalupe County Post Adjudication Center-*Sequin TX*  
H.O.P.E. Academy-*Tyler TX (Smith County)*  
Hays County Juvenile Post-Detention Center-*San Marcos TX*  
Jerry J. Esmond Juvenile Justice Center-*Galveston TX (Dickinson County)*  
John R. Roach Juvenile Detention Center-*McKinney TX (Collin County)*  
Judge Mario E. Ramirez Jr. Juvenile Justice Center-*Weslaco TX (Hidalgo County)*

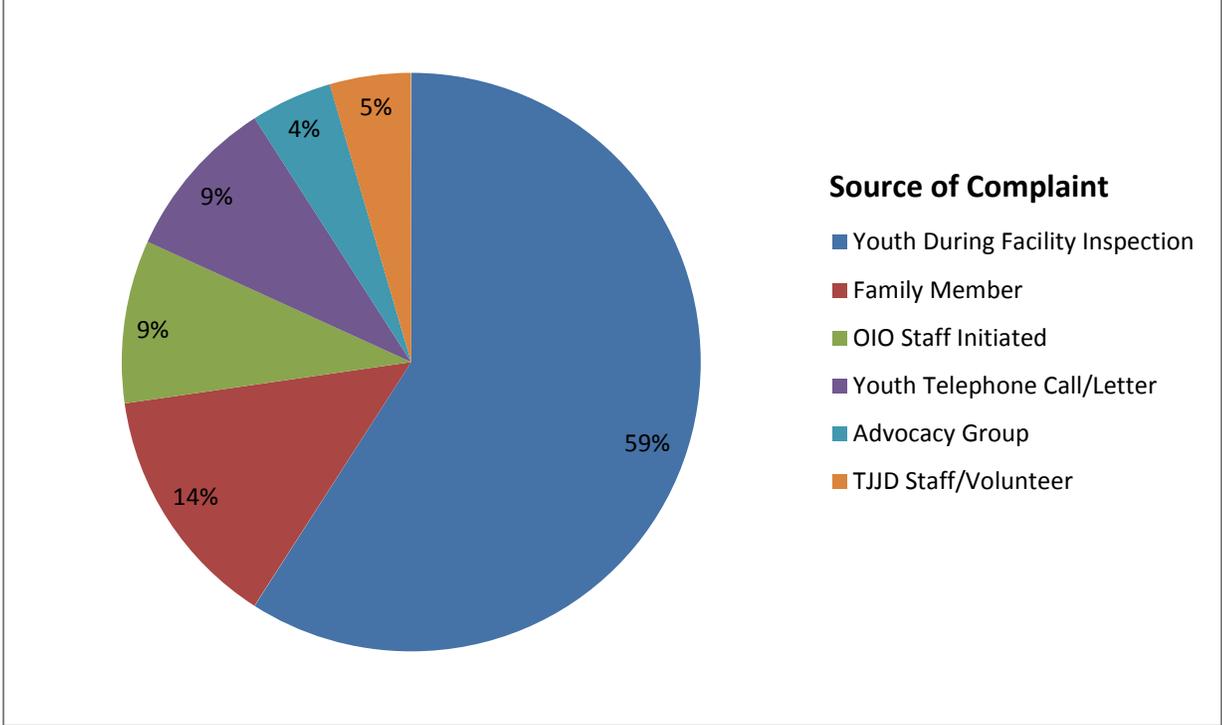
Judge Ricardo H. Garcia Regional Juv. Detention-*San Diego TX (Duval County)*  
L.I.F.E. & B.R.A.V.E. Residential Program-*San Benito TX (Cameron County)*  
Lake Granbury Youth Services-*Granbury TX (Hood County)*  
Letot Residential Treatment Center-*Dallas TX (Dallas County)*  
Lubbock County Juvenile Justice Center-*Lubbock TX*  
Lyle B. Medlock Treatment Facility-*Dallas TX (Dallas County)*  
Meurer Intermediate Sanctions Center & Halfway House-*Austin TX (Travis County)*  
Mission Road Center-*San Antonio TX (Bexar County)*  
Robert N. Barnes Regional Juvenile Facility-*Corpus Christi TX (Nueces County)*  
Rockdale Regional Juvenile Justice Center-*Rockdale TX (Milam County)*  
Samuel F. Santana Challenge Program-*El Paso TX (El Paso County)*  
The Youth Center of the High Plains-*Amarillo TX (Randall County)*  
Van Zandt County Youth Multi-Service Center-*Grand Saline TX*  
Victoria Regional Juvenile Justice Facility-*Victoria TX*  
Williamson County Triad/Trinity Programs-*Georgetown TX*

### **Contract Care Facilities for post adjudicated**

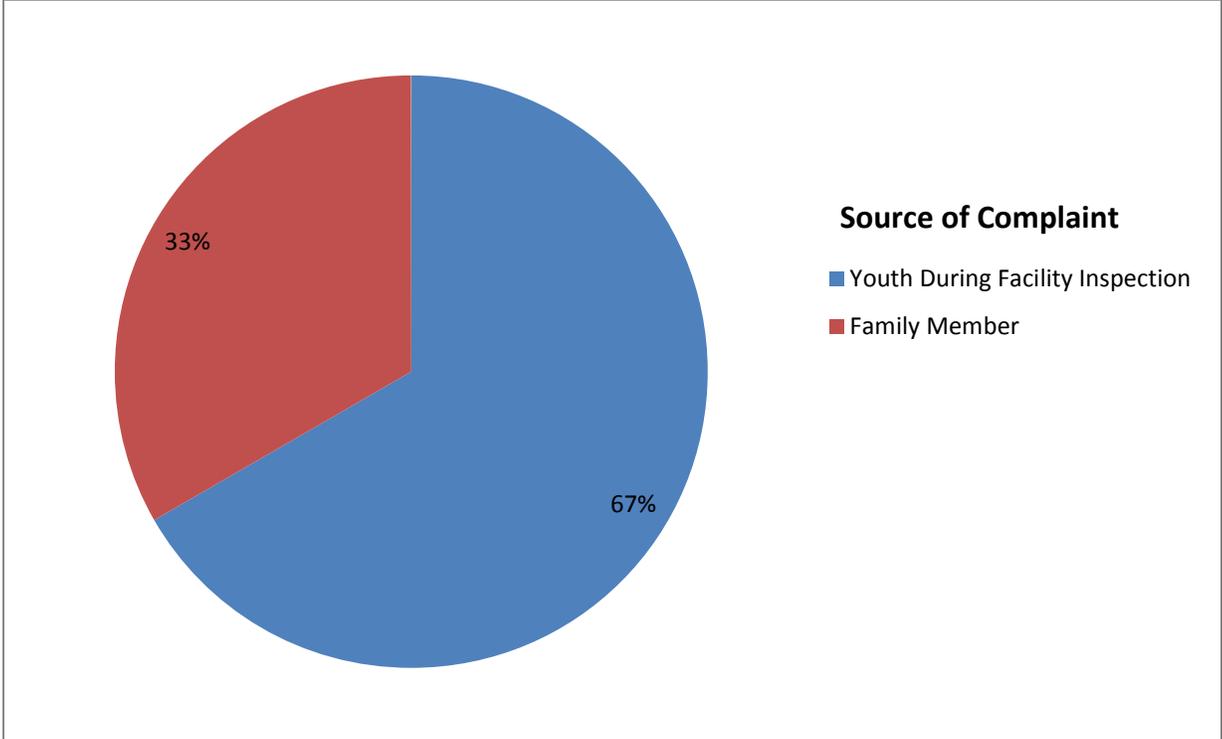
Arms of Hope-*Medina TX*  
Athletes for Change-*Glenn Heights TX*  
Austin Children's Center-*Austin TX*  
Avalon Center-*Eddy TX*  
Azleway Children's Services-*Tyler TX*  
Azleway Drug Treatment Program-*Big Sandy TX*  
Bridge Emergency Youth Services-*San Antonio TX*  
Brookhaven Youth Ranch-*West TX*  
Byrd's Therapeutic Group Home-*Houston TX*  
Cal Farley's Boys & Girls Ranch-*Amarillo TX*  
Carter's Kids-*Richmond TX*  
Center for Success and Independence-*Houston TX*  
Everyday Life RTC-*Bryan TX*  
Freedom Place-*Spring TX*  
Good Shepherd-*Tomball TX*  
Harris County Youth Village-*Seabrook TX*  
High Plains Children's Home-*Amarillo TX*  
Hill Country Youth Ranch-*Leakey TX*  
Krause RTC-*Katy TX*  
Leadership Academy-*Katy TX*  
New Horizons, Audrey Grace House-*Abilene TX*  
New Hope Youth Center-*Richmond TX*  
New Life Children's Home-*Canyon Lake TX*  
Parent Adolescent Center-*Floydada TX*  
Pathways Wilderness Program-*Mountain Home TX*  
Phoenix House-*Austin TX*  
Renewed Strength-*Houston TX*  
Randall County Next Step-*Amarillo TX*  
San Marcos Treatment Center-*San Marcos TX*  
Seton Home-*San Antonio TX*  
Shamar Hope Haven RTC-*Houston TX*  
Sheltering Harbor-*Houston TX*  
Shoreline RTC-*Taft TX*  
St. Peter St. Joseph Emergency Shelter-*San Antonio TX*  
Turning Point-*Spring TX*  
Willoughby Juvenile Services-*Marshall TX*  
Youth & Family Enrichment Center-*Tyler TX*

Anyone may file a complaint with the IO. Complaints can be made via telephone, mail, fax, email, or in person during a facility inspection. The IO received 28 complaints during the second quarter, 22 involving TJJD youth and 6 involving county post-adjudicated youth. The majority of these cases were received directly from the youth during facility inspections.

**Complaints involving TJJD Youth-Second Quarter FY 16**



**Complaints involving County Post-Adjudicated Youth-Second Quarter FY 16**



## Complaints Received by Facility-Second Quarter FY 16

### Complaints Involving TJJD Youth

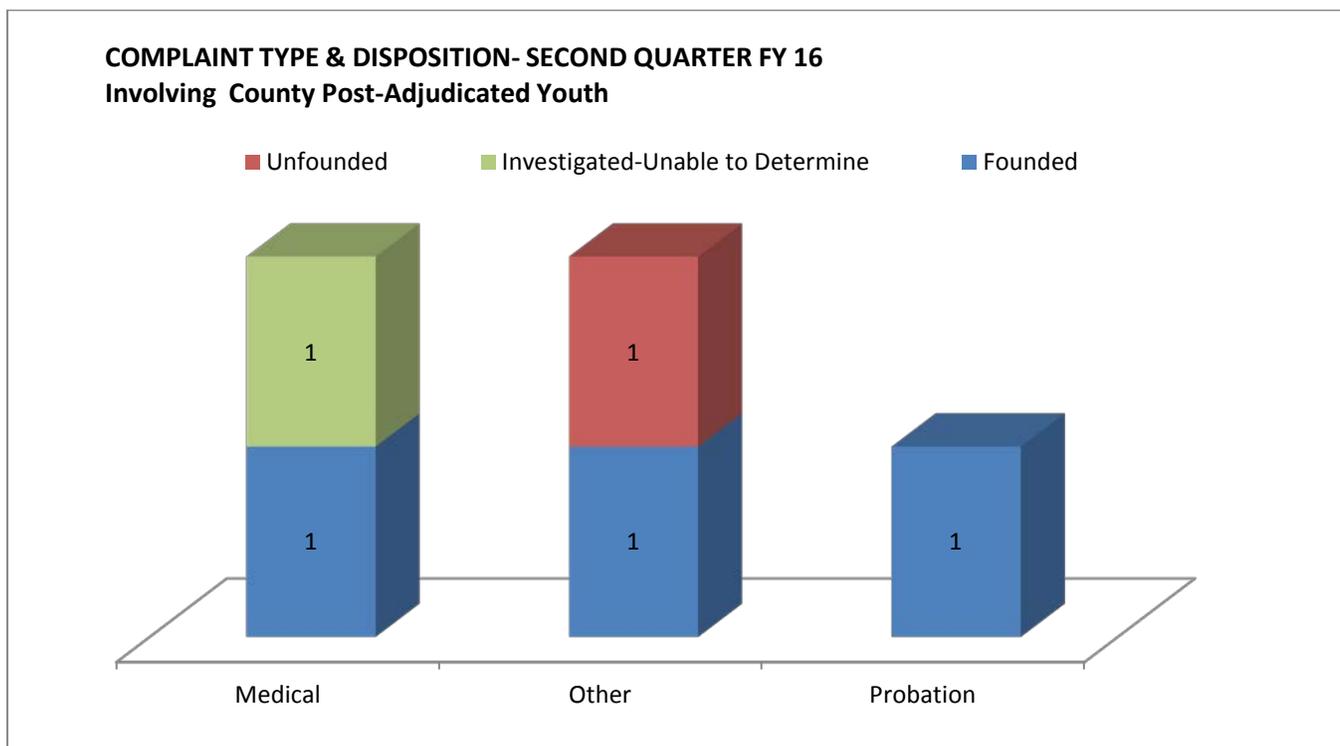
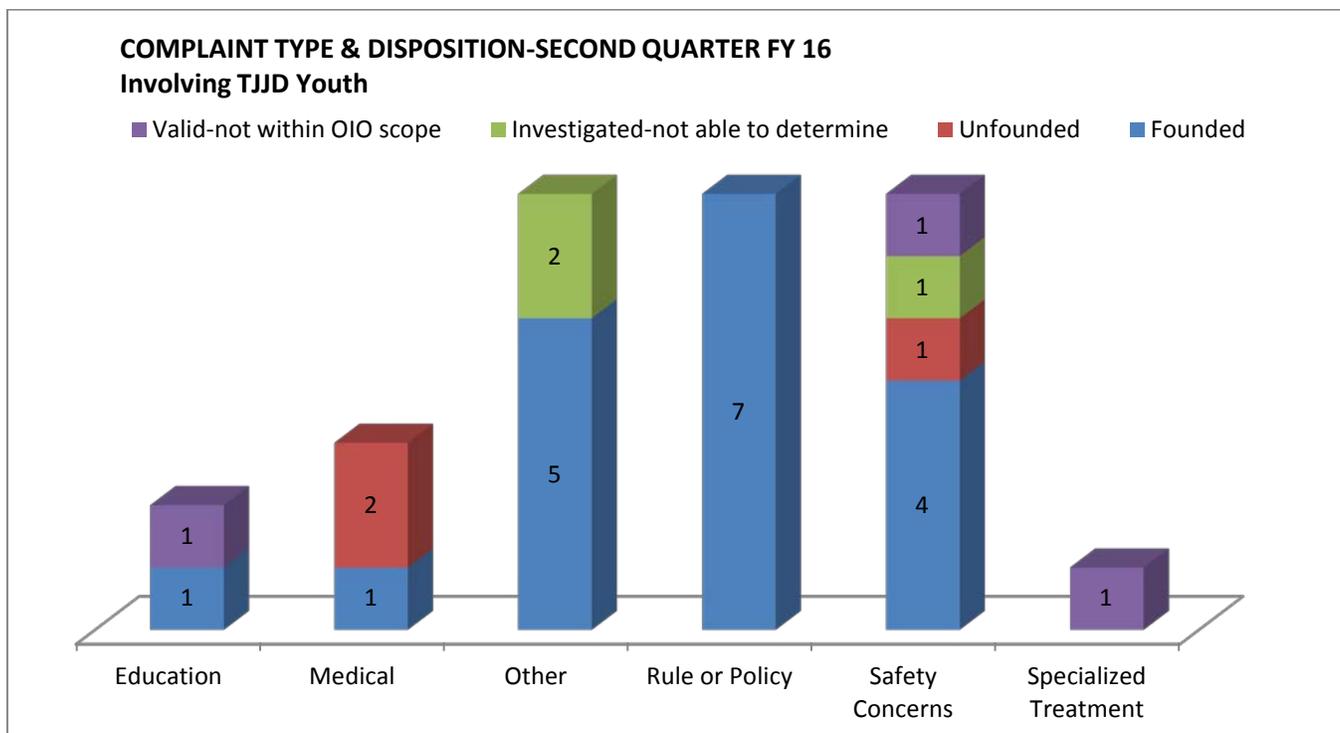
	Total for Facility	Education	MLOS/Release Date	Medical	Other	Rule or Policy	Safety Concerns	Specialized Treatment	Staff Conduct
Evins Regional Juvenile Center	3						3		
Gainesville State School	1		1						
McLennan County SJCF	13				1	7	3	1	1
McLennan RTC	4		1				1	1	1
Parole-Region North	1	1							

### Complaints Involving County Post-Adjudicated Youth

	Total for Facility	Medical	Other	Probation	Safety Concerns
Brazoria County Juvenile Detention/Residential Treatment	3	2	1		
Cyndi Taylor Krier Juvenile Correctional Treatment	1				1
Pegasus	1		1		
Pathways Wilderness Program	1			1	

## Closed Cases

The IO closed 32 cases in the second quarter, 27 involving TJJD youth and 5 involving county post-adjudicated youth. Cases are closed in one of four ways: Founded, Unfounded, Investigated-unable to determine, and Valid-not within IO scope.

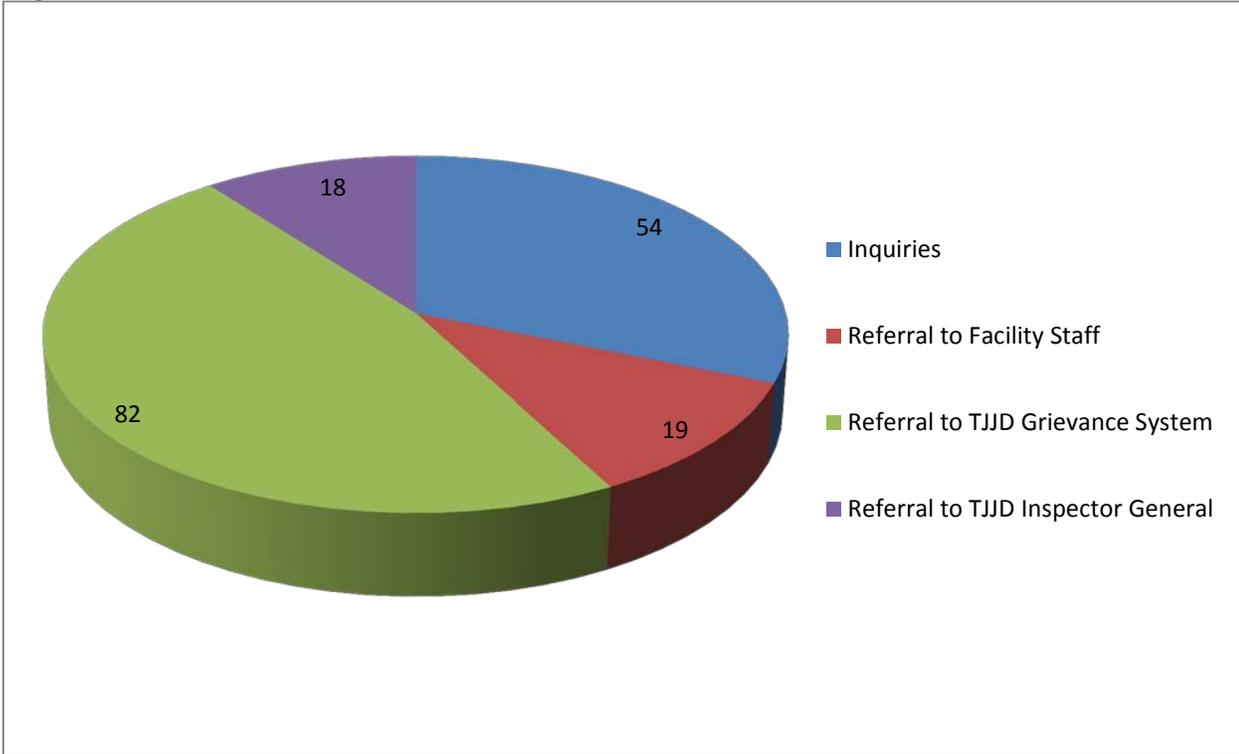


\* Note: The Independent Ombudsman generally does not make findings regarding the quality or appropriateness of the care delivered. Unless otherwise noted, the medical cases in this report involve only issues of access to health care services.

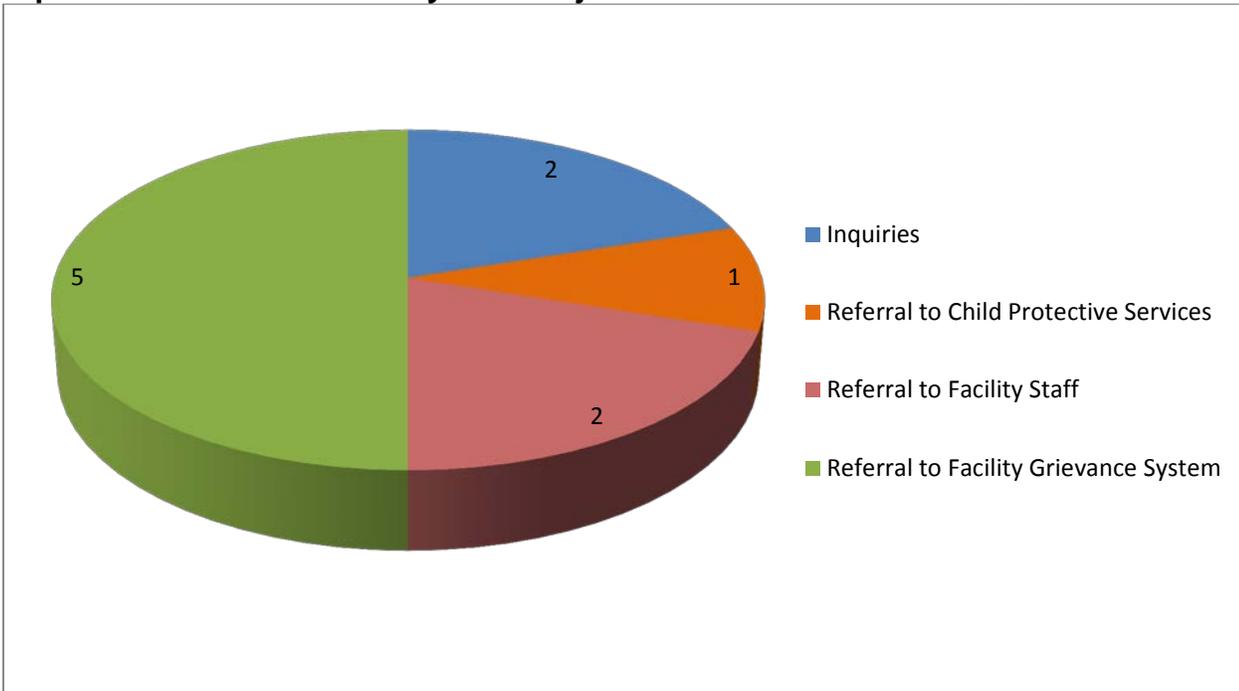
## Inquiries and Referrals

In addition to the cases that are investigated by IO staff, the office also receives numerous inquiries and complaints that are referred to the appropriate authority. The IO received 183 inquiries and referrals during the second quarter, 173 related to TJJJ and 10 related to County Post-Adjudicated facilities.

### Inquiries/Referrals for TJJJ-Second Quarter FY 16



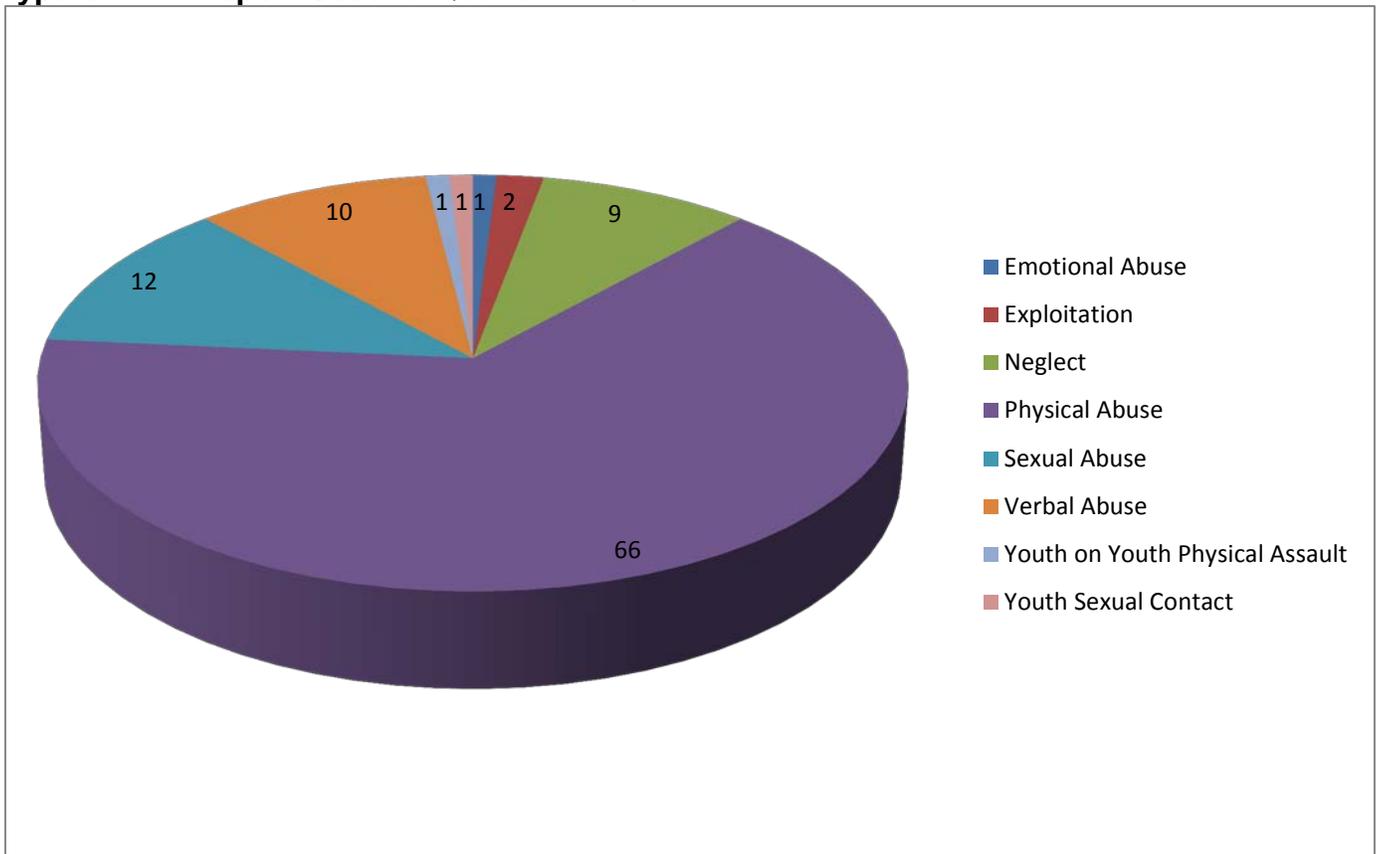
### Inquiries/Referrals for County Post-Adjudicated Facilities-Second Quarter FY 16



## Reports of Abuse, Neglect and Exploitation from County Operated Facilities\*

The IO reviewed 102 ANE reports in the second quarter.

### Type of ANE Report-Second Quarter FY 16



\*These reports are reviewed by the IO, but there is no investigation or determination of findings made by the office. The IO tracks these incidents for indications of systemic issues and trends.