

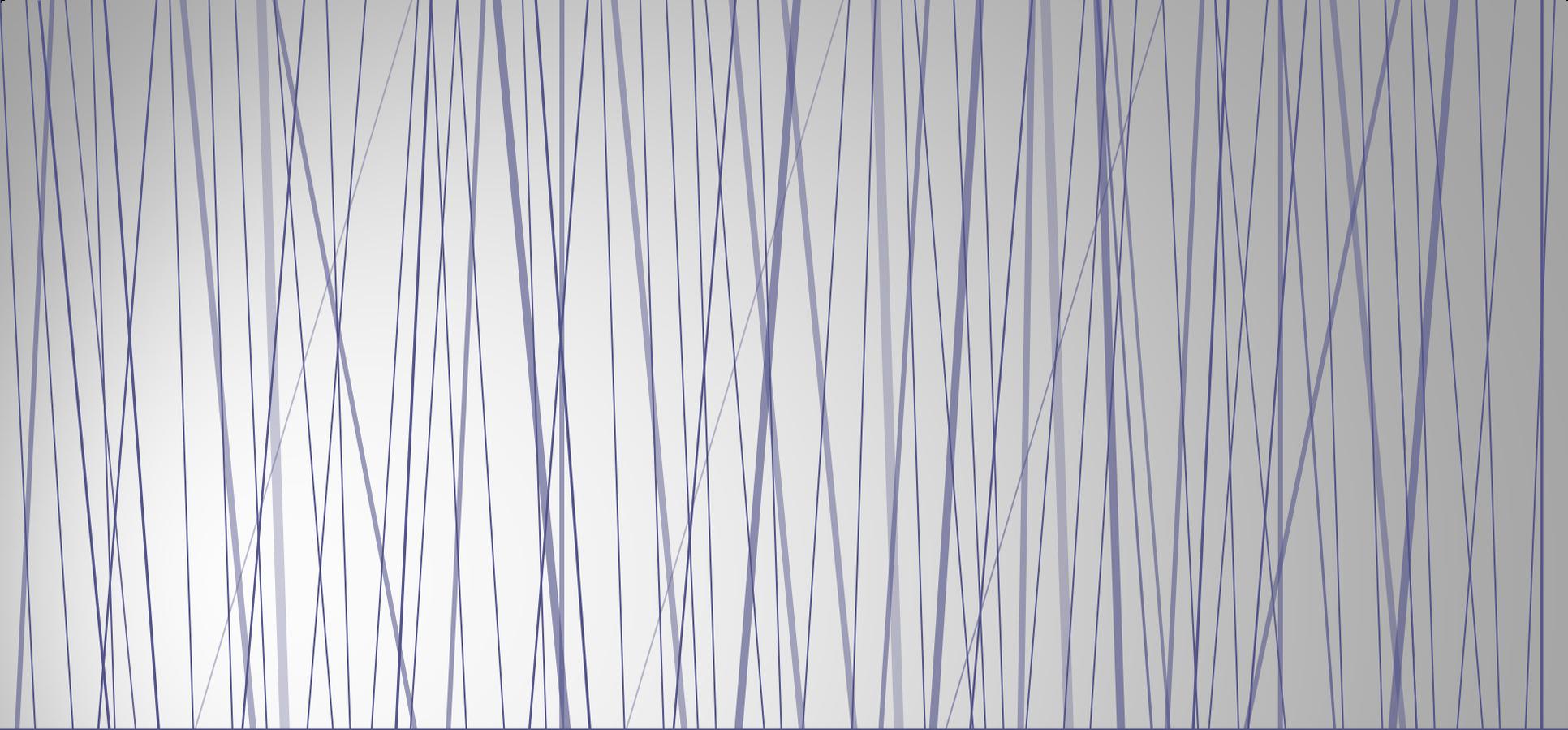
Making a Better Program Registry

Data Coordinators Conference

October 22-23, 2013

Overview

- What is the TJJD Program & Services Registry?
- What Does the Registry Tell Us?
- Why Does the Program Registry Matter?
- How Can the Registry Be Improved?
- What is New in the Program Registry?



What is the TJJD Program & Services Registry?

The TJJD Program & Services Registry

The site can be accessed by visiting:
<https://www.tjjd.texas.gov/ProgramRegistry>

The screenshot shows the 'Community Based Programs and Services' website. At the top left is the Texas Department of Criminal Justice logo. The page title is 'Community Based Programs and Services'. A navigation bar includes links for 'Search Results', 'Program', 'Service', 'Reports', and 'Help'. A user is logged in as 'Jessica Gonzales' with a 'Log out' link. A search bar contains the text 'TJPC'. Below the navigation bar is a 'Search criteria' section with filters for 'Program Status' (All, Active, Inactive), 'Program Name' (text input), and 'Program Type' (dropdown menu set to 'All'). A green 'Search' button is present. To the right of the search criteria is a box titled 'Add New Program or Complete Services Section' with instructions and two buttons: 'Add New Program' and 'Complete Services Section'. Below this is a message: 'Total number of programs found: 42'. The main content is a table with columns: Program Name, Program Type, Start Date, End Date, Provider Type, Provider Name, Complete, Registered/Program, Preview, Delete, and Copy Program. The table lists 10 programs, including '9723 K A P S Girls Mental Health Court Crossroads', 'A.r.m.y. Day Academy', 'After School Mentoring', 'Anger Mgmt Program', 'Army', 'Dogs For Everyday', 'Education And Empowerment Program', 'Electronic Monitoring', 'Elm Mental Health', and 'Excel In Education'. Each row includes icons for preview, delete, and copy. The table is paginated with '1 2 3 4 5' at the bottom right.

Program Name	Program Type	Start Date	End Date	Provider Type	Provider Name	Complete	Registered/Program	Preview	Delete	Copy Program
9723 K A P S Girls Mental Health Court Crossroads	Mental Health Court	1/1/2009	09/01/2011	Contract	Baptist Child and Family Services	Yes	Yes			Copy Program
A.r.m.y. Day Academy	Extended Day Program/Day Boot Camp	7/1/2010		Department		Yes	Yes			
After School Mentoring	Mentor	11/1/2012		Contract	Communities in Schools	Yes	Yes			
Anger Mgmt Program	Anger Management/Conflict Resolution	7/1/2010		Other	Nita	Yes	Yes			
Army	Extended Day Program/Day Boot Camp	9/1/2010		Other	Mary Salinas	Yes	Yes			
Dogs For Everyday	Animal/Equine Therapy	5/1/2009	07/20/2010	Department		Yes	Yes			Copy Program
Education And Empowerment Program	Educational	1/1/1995		Contract	Services and More	Yes	Yes			
Electronic Monitoring	Electronic/GPS Monitoring	1/1/2010		Department		Yes	Yes			
Elm Mental Health	Mental Health	12/17/2012				No	No			
Excel In Education	Educational	9/1/2010		Other governmental agency	TJPC school district	Yes	Yes			

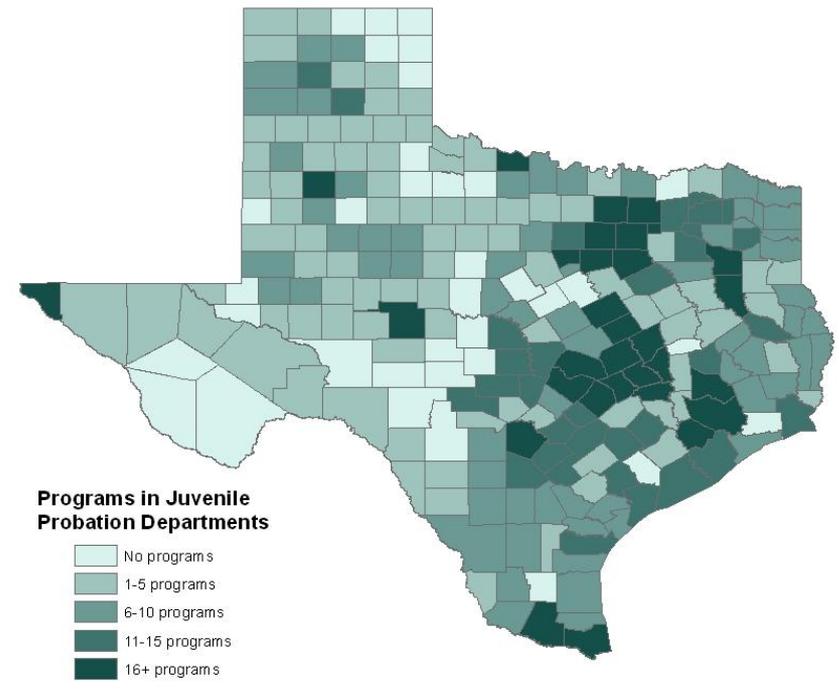
Background

- TJJD was mandated to collect comprehensive data concerning the outcomes of local probation programs in 2009 by HB 3689
 - Description of the type of programs and services offered, including a description of the components of each program or service offered
 - The rate at which juveniles who enter or complete juvenile probation are later committed to the custody of the state
- In 2011's SB 653, TJJD was mandated to develop performance measures of the effectiveness of programs and services on the outcomes of youth
 - Make those measures available publicly
 - Use those measures in determining funding levels for programs and services

Program Registry Basics

- A compilation of all the programs and services offered by and available through juvenile probation departments throughout the state
- Designed to collect information on all programs and services used by juvenile probation departments for juvenile offenders, at-risk youth, and parents of juveniles under the department's jurisdiction

**Juvenile Probation Programs in
FY 2012**



What to Enter

- Complete **one** program entry for each program operated, contracted for/with, and/or to which the department refers juveniles or family members of juveniles under its jurisdiction
 - The registry is program based, **not** juvenile based
- All community-based or transitional programs the department operates, contracts for/with, and/or to which they refer juveniles should be entered into the registry, *regardless of who pays for the program*
- All services provided by the department should be updated annually

Separating Programs from Services

- A **program** is a planned or coordinated activity or group of activities designed to address a specific purpose or goal. These goals include, but are not limited to, altering a juvenile's behavior to reduce delinquency.
- **Services** are typically one-time events designed to meet a juvenile's immediate and pressing needs. Examples include clothing, medical and dental care, and educational testing.

Separating Programs from Services

Program

- Planned or coordinated activities
- Participation by attendee encouraged
- Uses curriculum or follows a strategy
- **Goal**
 - Measurable outcomes

- May be a one time event
- May not be paid for by JPD

Service

- Address an immediate/pressing need
- No curriculum or long-term plan

Is it a program or service?

- From the Program Registry:
 - Program Description: Program X provides eye exams for juvenile probation clients. Vision materials and medical treatment are provided as necessary. **Service**
- From the Program Registry:
 - Program Description: Program Y was developed to serve first-time juvenile offenders ages 10-14 years of age. The program focuses on improving parent/child relationships, personal accountability, and the importance of maintaining a crime free lifestyle through improved communication skills and surrounding oneself with positive peer interactions, education, and productive leisure time activities. **Program**

Is it a program or service?

- From the Program Registry:
 - Program Description: Program X provides family counseling and will be used in cases where deemed appropriate. Counseling will include juvenile and pertinent family members. Family counseling will include assessment and a treatment plan/goals. Counseling will be provided by an appropriately credentialed clinician. Frequency of sessions will be set according to issues. Cognitive behavioral approaches and didactic instruction will be utilized as well as widely accepted frameworks for family therapies. **Program**
- From the Program Registry:
 - Program Description: Program J refers juvenile offenders that are housed in the county detention facility and in need of psychological testing prior to court hearings to Dr. Neil Diamond. Juvenile probation department provides PDR, arrest information, any prior psychologicals, and special education records/school records. **Service**

Public Access to the Program Registry

Program entries may
not be entered or
edited on the public
access site



Program Registry - Public Access

[Search For Programs](#) [Help](#)

Search For Department Programs

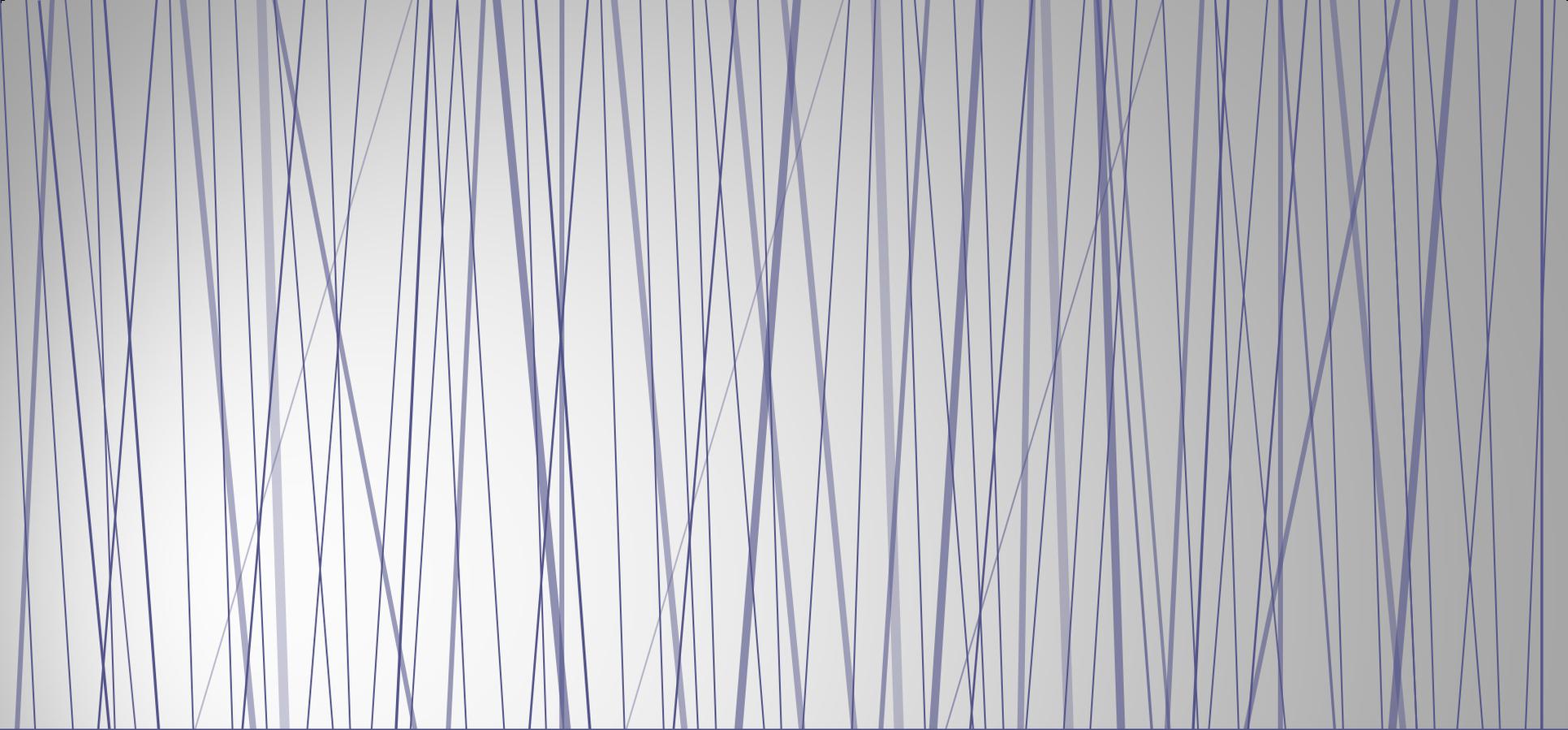
Search Tip: For a broader search, select fewer search criteria. Unless otherwise mentioned, the search returns **ANY** program entry containing the selected criterion.

Advanced Search **Search Programs**

Program Status and Department: Select a specific department or choose ALL to select all juvenile probation departments in the state. Selecting "all" under program status will return all active and in-active programs in the registry	Program Status <input checked="" type="radio"/> Active <input type="radio"/> All	Department NUECES COUNTY JUVENILE PROBATION DEPARTMENT
Program Serves:	<input type="checkbox"/> Juvenile Offender <input type="checkbox"/> Parent/Guardian of Offender <input type="checkbox"/> At Risk Youth	
Demographics: Applicable only to those programs serving juvenile offenders. Selecting "male" or "female" will return those programs which serve that specific gender	Gender <input type="radio"/> Male <input type="radio"/> Female <input type="radio"/> Both	Ages <input type="checkbox"/> < 10yrs <input type="checkbox"/> 10yrs <input type="checkbox"/> 11yrs <input type="checkbox"/> 12yrs <input type="checkbox"/> 13yrs <input type="checkbox"/> 14yrs <input type="checkbox"/> 15yrs <input type="checkbox"/> 16yrs <input type="checkbox"/> 17yrs
Program Type: A program can only have one program type. Departments select the program type that best describes the overall goals of the program	<input type="checkbox"/> Aftercare Management <input type="checkbox"/> Anger Management/Conflict Resolution <input type="checkbox"/> Animal/Equine Therapy <input type="checkbox"/> At Risk <input type="checkbox"/> Border Children Justice Project <input type="checkbox"/> Cognitive Behavioral Therapy/Treatment <input type="checkbox"/> Community Service/Restitution <input type="checkbox"/> Counseling Services <input type="checkbox"/> Drug Court <input type="checkbox"/> Early Intervention/First Referral <input type="checkbox"/> Educational <input type="checkbox"/> Electronic/GPS Monitoring <input type="checkbox"/> Experiential Education <input type="checkbox"/> Extended Day Program/Day Boot Camp <input type="checkbox"/> Family Preservation <input type="checkbox"/> Female Offender <input type="checkbox"/> Gang Prevention/Intervention <input type="checkbox"/> Home Detention <input type="checkbox"/> Intensive Case Management <input type="checkbox"/> Intensive Supervision <input type="checkbox"/> Life Skills <input type="checkbox"/> Mental Health <input type="checkbox"/> Mental Health Court <input type="checkbox"/> Mental Retardation <input type="checkbox"/> Mentor <input type="checkbox"/> Parent Training(for parents) <input type="checkbox"/> Parenting (for juvenile) <input type="checkbox"/> Runaway/Tuancy <input type="checkbox"/> Sex Offender <input type="checkbox"/> Substance Abuse Prevention/Intervention <input type="checkbox"/> Substance Abuse Treatment <input type="checkbox"/> Victim Mediation <input type="checkbox"/> Victim Services <input type="checkbox"/> Vocational/Employment	

Public Access to the Registry

- Located in the Search section of the TJJD Website
- Allows juvenile justice professionals, child advocates, and members of the public to explore the registered programs and resources available in their community and surrounding communities
- Users may search for programs based on who it serves, the program type, special eligibility criteria, program components, and funding source
- Results may be printed or exported to Excel



What Does the Registry Tells Us?

or doesn't tell us...

Available Programs

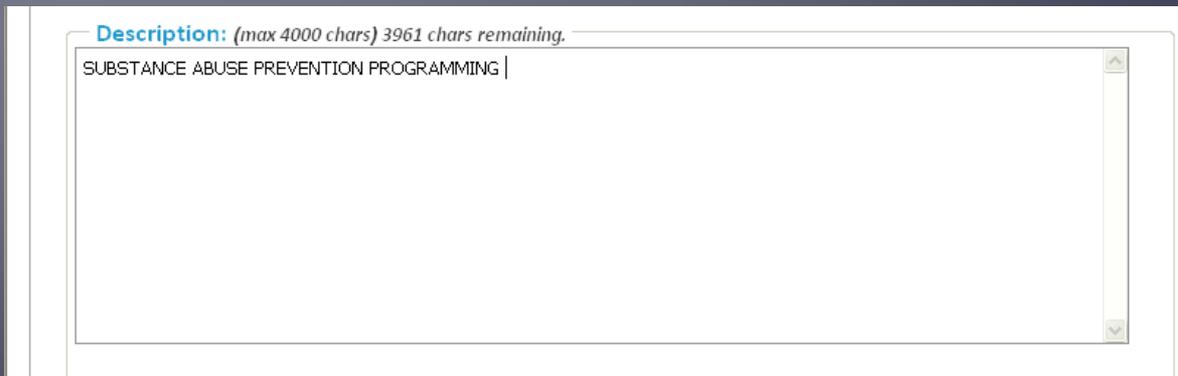
- Programs available in 150 departments
- 1,756 programs active in FY 2013
 - 33% serve parents or guardians
 - 42% are provided by the department
 - 38% require no special eligibility criteria for entry

Most Available Program Types in FY 2013



What isn't available?

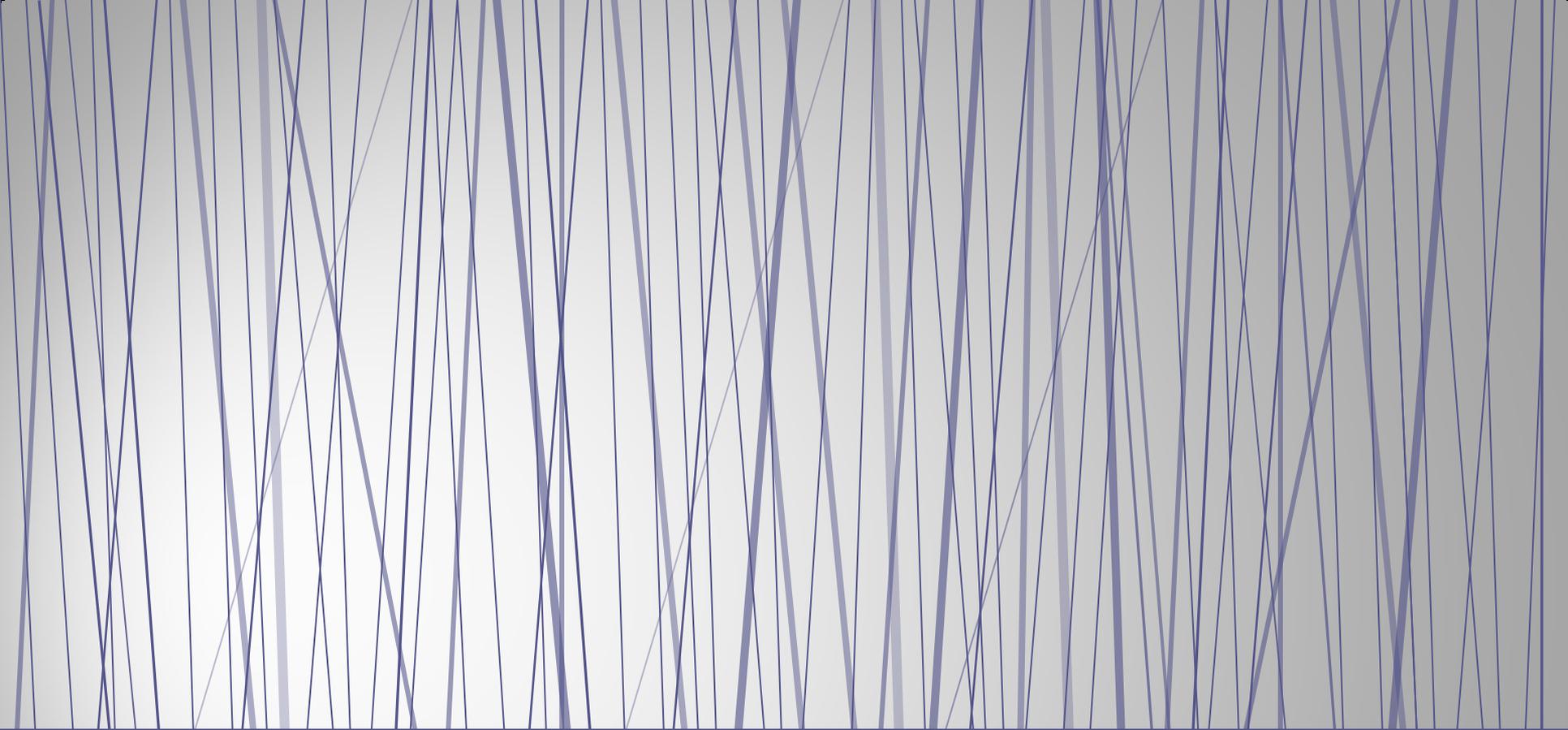
- Updated information
 - 49% of programs have not been updated in 2013
 - At least 12% of programs were last updated by TJJD
- Detailed program descriptions
 - Some programs are missing descriptions entirely
 - Some are non-descriptive



Description: (max 4000 chars) 3961 chars remaining.

SUBSTANCE ABUSE PREVENTION PROGRAMMING |

The image shows a screenshot of a text input field. At the top, there is a label "Description:" followed by a character count "(max 4000 chars) 3961 chars remaining." Below this is a large text area containing the text "SUBSTANCE ABUSE PREVENTION PROGRAMMING |". The text area has a vertical scrollbar on the right side, indicating it is a scrollable field.



Why Does the Program Registry Matter?

And it really does matter...

Background

- Previous legislation in 2009 and 2011 asked TJJJ to focus on the effectiveness of programs
- Rider 33 in the 2014-2015 budget requires TJJJ research to provide juvenile probation departments with in-depth technical assistance on:
 - Program design
 - Program implementation
 - Program evaluation

A Hypothetical

- Let's say TJJD wants to allocate more funding to a substance abuse treatment program
- What should it look for when determining which programs it will fund?
 - Recidivism rates?
 - Juvenile characteristics?
 - Program entries?

Substance Abuse Treatment Program 1

- From the Program Registry:
 - Program Description: Program 1 is a program providing outpatient substance abuse intervention services to adolescents and adults. The program places emphasis on trust, willingness, success and courage. Essential to a good outcome is the development of positive peer support, substance free activities, academic and employment as strategies for success.
 - Special Eligibility: Substance Abuser
 - Supervision Level: Deferred and Probation
 - Length of Stay: 70 days
 - One-year Recidivism Rate: 19.2%

Substance Abuse Treatment Program 2

- From the Program Registry:
 - Program Description: Program 2 offers intensive and supportive outpatient programs. All programs are tailored to meet the individual needs. Program lengths may vary. The program believes in a cognitive approach to change that addresses thinking errors to combat the rationalization that the anti-social behavior is due to an outside force. Taking this approach means taking away reasoning that justifies drug taking behavior.
 - Special Eligibility: Substance Abuser
 - Supervision Level: Pre-disposition, Deferred and Probation
 - Length of Stay: 80 days
 - One-Year Recidivism rate: 56.4%

A Hypothetical

Making a tough choice

- Aside from the recidivism rates, the programs appear to be fairly similar... so which one should we fund and how?

A Hypothetical

Additional information

- What makes them different?
 - **Referrals:** 42% of juveniles in Program 1 are on their first referral, and only 32% of juveniles in Program 2 are on their first referral; in fact, 37% of juveniles in Program 2 have been referred three or more times
 - **Location:** The youth in Program 1 are referred to group meetings in their neighborhood while the youth in Program 2 are referred from to meetings all over the city

A Hypothetical

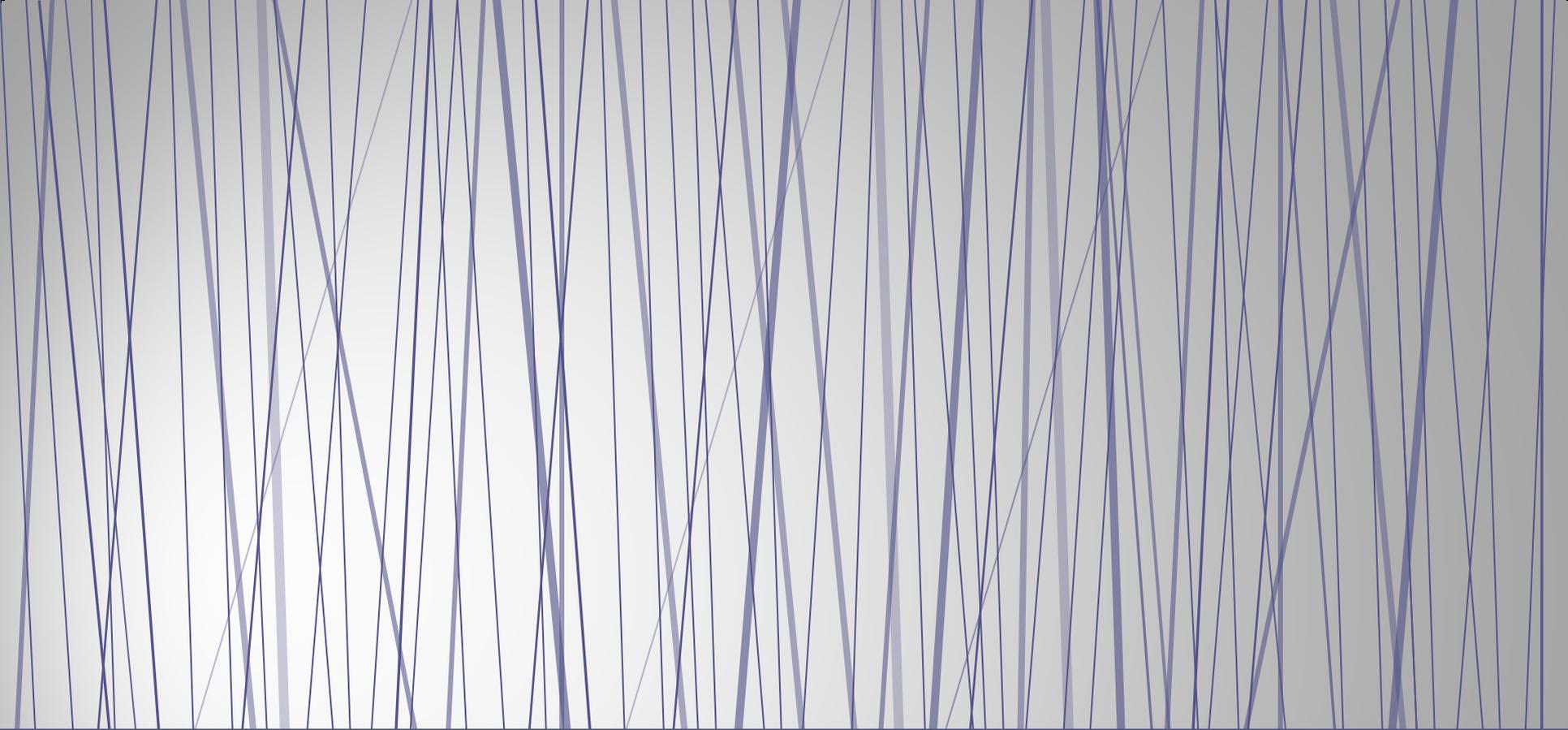
Additional information

- What makes them different?
 - **Risk and Needs:** In Program 1, the risk levels for juveniles enrolled are 20% high, 50% medium, 30% low. Needs are fairly similar. In Program 2, the risk levels for those enrolled are 35% high, 48% medium, 17% low. Additionally, 50% demonstrate high needs.
 - **Provider:** Program 2 accepts all youth referred while Program 1 only accepts youth who are agree to meet certain conditions and fit a specific criteria

A Hypothetical

Why more is better...

- Detailed program descriptions can provide TJJD with more information regarding day-to-day program operation and allow decision makers to act wisely



How Can the Registry Be Improved?

Update and Clarify

- Update provider and contact information
- Update duration and funding as the expected length of stay in a program changes
 - Length of stay in days is equal to the entire time a youth is enrolled in a program
 - Example: 1 hour per week for 6 weeks = 6 weeks x 7 days per week = 42 days
 - Total hours of programming is equal to the time a youth spends in programming
 - Example: 1 hour per week for 6 weeks = 6 hours

Complete Program Entries

- Program Category and Program Location were added to the registry in 2012
 - A small number of entries have been completed
 - New Program Locations are being added to clarify where programming is taking place
 - Detention
 - Transitional – for those programs offered in facilities and the community
 - *Still, only community-based and transitional programs must be entered in the registry*



*Program Type: ?
Mental Health Court

*Category: ? *Location: ?
Prevention Community

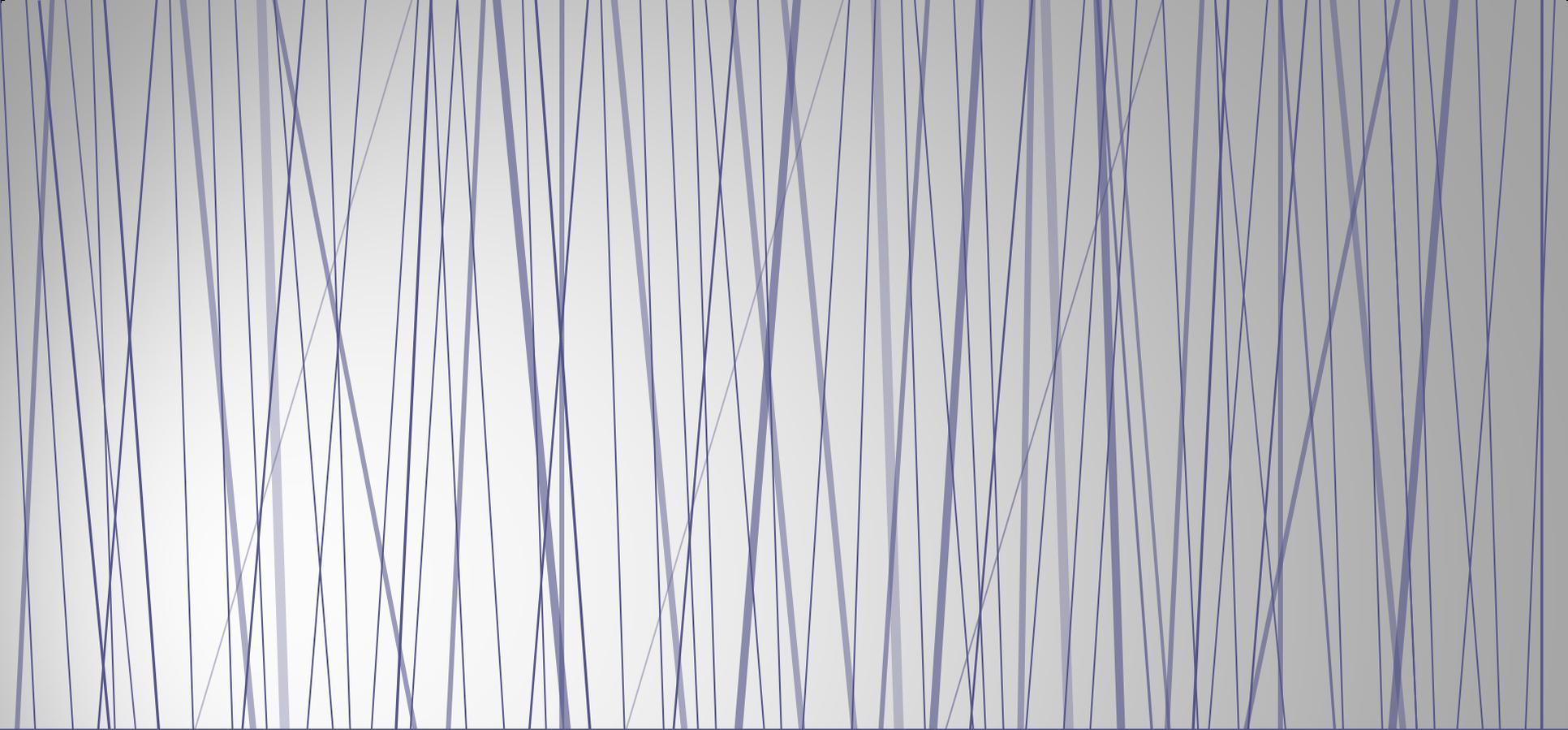
Program Provider Type: ?
Contract

Add to Program Description and Goals

- Provide as much information as possible in the description portion of the registry. Be sure to describe the following:
 - Target population of the program
 - Length of time spent in the program, including the number of times it meets
 - Qualifications of the program provider
 - Details regarding the activities a juvenile/participant will complete while in the program
- Be descriptive with the goals; and the goals are typically more than just reducing juvenile re-offense
 - Increase school attendance by 40% over the program
 - Reduce disciplinary referrals by 15% within on year
 - Have 60% of participants take and pass the GED examination

Better Describe the Person Served

- Complete information for the person served if it is an at-risk youth or the juvenile offender if the program serves parents
- For juvenile offenders served, only choose those special eligibility criteria that would be a pre-requisite for program enrollment
 - Many programs will have “None” as special eligibility criteria – and that is perfectly okay!
 - Example: While many juveniles in the department’s sex offender treatment program may be substance abusers as well, substance abuser should not be a criteria for program entry. The only exception would be if the program is a very specialized, sex offender-substance abuse treatment program.



What is New in the Program Registry?

There are some improved things too!

Programs Offered in Conjunction

- The Programs Offered in Conjunction field allows us to know which programs your department frequently provides together
 - What program curriculum and goals work together to achieve success for the juveniles enrolled?

Program Conjunction:

-select- ▼ →

Program(s)	Remove
Education And Empowerment Program	✘
Jessica Test	✘
Positive Kids	✘

A Trauma-Informed Focus

- As the focus on mental health needs increases, so does the focus on the use of trauma-informed practices
 - Programs may have providers who have specialized training, such as motivational interviewing

Trauma-Informed Practices:

- This program utilizes trauma-specific interventions in its curriculum or practices.

Other Improvements

- Better Special Eligibility Criteria
- New FAQ page
- Updated Program Type definitions
- User Authorization Form now online, behind the secure login

Questions?

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