

# Improving Program Information

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TJPC Data Coordinators' Workshop  
November 2007



# Topics to be Addressed

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- How Program Information is Used
- Important Definitions
- Common Errors & How to Avoid Them
- Consistency Among Program Types



# How Program Information is Used

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- To Determine the Effectiveness of Treatment
  - Re-offense Rates
  - TYC Commitment Rates
  - Most Effective Programs
- To Ascertain the Number of Juveniles Receiving Specific Types of Services
- To Establish the Need for Specific Types of Treatment

# Important Definitions

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- **Program:** A non-residential, department-operated or contracted/purchased service. A program must have a measurable or reportable objective and outcome and be conducted for a period of at least one day. One day programs must be at least six hours in length. A program serves juveniles who are on some type of supervision.
- **Program Referral Date:** The date the child was referred to the program. (This is generally not the same date as the program begin date).



# Important Definitions

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- ❑ **Program Begin Date:** The date that the child physically starts the program.
- ❑ **Program End Date:** The date the child exited the program.

## Program Outcomes

- ❑ **Completed (S):** Child completed the program.
- ❑ **Deceased(D):** Child died while enrolled in the program.
- ❑ **Depletion of Funds/Closure (F):** Source of funds for program no longer exists, funds have been expended or program is no longer operating.

# More Program Outcomes

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- ❑ **Absent without Permission (B):** The juvenile fails to report or cannot be found. The program should be terminated and closed as absent without permission. The timeframe for not reporting for a program is no more than 45 days from the time the juvenile is considered absent.
- ❑ **Transferred out of Jurisdiction (J):** Child was moved out of the jurisdiction of the department.
- ❑ **Unsuitable/Not Eligible (U):** Program participation was terminated due to physical or mental limitations or other ineligibility according to established criteria (excludes persistent non-compliance).
- ❑ **Failure to Comply (X):** Services terminated because child refuses to accept services and/or is persistently non-compliant with the terms of the program (excludes absent without permission).



# Common Errors & How to Avoid Them

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Sample: Juveniles Served in Programs, FY 2007

- 1) Incorrect Referral Numbers
- 2) Juveniles Never Exiting Programs
- 3) Duplicate Entries
- 4) Invalid and Missing Program Referral Date
- 5) Program Provider



# Incorrect Referral Numbers

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- ❑ Referral numbers establish offense for which child placed in program
- ❑ Matching referral date will help determine how long it took to start services
- ❑ Problem: Referral number in program table has no match in referral table
- ❑ 247 in FY 2007
- ❑ Small Co. Solution: Track Referring Offense
- ❑ Large Co. Solution: Match Referral/Program Tables



# Juveniles Never Exiting Programs

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- ❑ End date helps determine the number served each year, program capacity and average length of stay
- ❑ 9,733 starting before 9/1/05 with no end date
- ❑ Average stay is 94 days; 87% completed in 6 months; 97% completed in 1 year
- ❑ Caseworker Solution: Run Pending Actions Report
- ❑ Non-caseworker Solution: Sort program table by end date and start date

# Duplicate Entries

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- ❑ Duplicates prevent policy makers from obtaining an accurate count of the number of juveniles in a program
- ❑ 1,602 entries with same PID, Program Name, and Start Date
- ❑ 1,244 entries with same PID, Program Name, and End Date
- ❑ Large Co. Solution: Run frequency of the number of times a child is in a program and check dates

# Program Referral Date

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- ❑ Program Referral Dates helps determine the time it takes for a child to receive services and if demand or need for a service is greater than its capacity
- ❑ 2,024 records where program referral date is later than program start date, 113 where program referral date is missing, 54 where program referral is one year or more before program start date
- ❑ 77% records show program referral is the same as program start date. Make sure this is accurate. There is important information to be learned from this field.
- ❑ Solution: Subtract Program Referral Date from Program Start Date



# Program Provider

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- Reveals how programs are provided to departments
- 13,295 (16%) records with no provider
- Most are CSR & ISP programs, so usually just use I for In-House Staff



# Consistency Among Program Types

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- Program types are used to determine activity in and effectiveness among different types of programs
- Specific Program Issues
- “Other” Program Type
- Reporting all programs



# Program Types

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- ❑ ANG-Anger Management/Conflict Resolution
- ❑ BJP-Border Justice Project
- ❑ CNS-Counseling Services
- ❑ COG-Cognitive Behavioral
- ❑ CSR-Community Service/Restitution
- ❑ DCT-Drug Court
- ❑ ERL-Early Intervention/First Referral
- ❑ EDU-Educational
- ❑ ELM-Electronic Monitoring



# Program Types

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- ❑ EXP-Experiential Education
- ❑ DAY-Extended Day Program/Day Boot Camp
- ❑ FAM-Family Preservation
- ❑ FEM-Female Offender
- ❑ GNG-Gang Prevention/Intervention
- ❑ ISP-Intensive Supervision
- ❑ LIF-Life Skills
- ❑ MEN-Mentor
- ❑ MTL-Mental Health



# Program Types

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- ❑ MRT-Mental Retardation
- ❑ RUN-Runaway/Truancy
- ❑ SOF-Sex Offender
- ❑ SAP-Substance Abuse Prevention/Intervention
- ❑ SUT-Substance Abuse Treatment
- ❑ VMD-Victim Mediation
- ❑ VOC-Vocational/employment
- ❑ OTH-Other



# Specific Program Issues

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- Anger Management
  - 2,888 entries
  - Some Anger Management, Anger Management Counseling listed as Life Skills & Other; please enter as Anger Management
- Border Justice Project
  - Only 4 entries

# Specific Program Issues

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- Counseling
  - 7,313 entries
  - Counseling programs listed as Counseling, Mental Health, Anger Management, Family Preservation, Life Skills, Other: If specialized type of counseling, listed under that type (i.e. Mental health, Family Preservation or Anger Management); otherwise list as Counseling. **Do not list as Other or Life Skills.**



# Specific Program Issues

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- Cognitive Behavioral
  - 418 entries
  - Project Aspect and Why Try should be entered here, not as Substance Abuse Prevention, Experiential Education, or Life Skills
- Community Service Restitution
  - 20,586 entries
  - Please enter as CSR, not Other
- Day Program/ Day Boot Camp
  - 2,833 entries
  - Incorrectly used for Drug Court, Ropes programs, etc.

# Specific Program Types

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- Drug Court
  - 998 entries
  - Programs with Drug Court in their name submitted as the following program types: Drug Court, Day Treatment, Early Intervention, ISP, Substance Abuse Prevention, & Substance Abuse Treatment
  - Please enter as program type Drug Court if a Drug Court is involved in the program.



# Specific Program Types

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- Early Intervention/ First Referral
  - 7,041 entries
  - Truancy, Youth Advocacy should not be here.
  - STAR Program??
- Educational
  - 2,513 entries
  - Please do not enter Drug Education, Life Skills, or Youth Advocacy programs here
- Electronic Monitoring
  - 4,539 entries

# Specific Program Types

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- Experiential Education
  - 593 entries
  - Ropes courses should be here, not Day or Life Skills
  
- Family Preservation
  - 2,126 entries
  - Family Counseling should be here, not in Counseling, Early Intervention, or Life Skills
  - Youth Advocacy, TCOMI incorrectly submitted here.
  - Family Violence Prevention??
  
- Female Offender Services
  - 126 entries



# Specific Program Types

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- Gang Prevention/ Intervention
  - 98 entries
- Intensive Supervision
  - 10,427 entries
  - Keep Drug Court programs separately
- Life Skills
  - 3,165 entries
  - Keep Anger Management, Cognitive Behavioral, and Youth Advocacy programs separate

# Specific Program Types

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- Mentoring
  - 779 entries
  - Please list Youth Advocacy here
  - Youth Advocacy currently listed in Early Intervention, Education, Family Preservation & Life Skills when it should be in Mentoring
  
- Mental Health
  - 2,354 entries
  - All SNPD/ TCOMI should be here, not Counseling, Family Preservation, Experiential Education
  - Mental Health counseling should be here

# Specific Program Types

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- Mental Retardation
  - No programs currently submitted
- Runaway/ Truancy
  - 452 entries
  - List runaway/ truancy programs here, not as Early Intervention
- Substance Abuse Prevention/ Intervention
  - 3,996 entries
  - Avalon Counseling??
  - Substance Abuse Council Prev/ Intv should be here
  - Do not list Drug Courts here

# Specific Program Types

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- Substance Abuse Treatment
  - 3,633 entries
- Sex Offender Treatment
  - 1,538 entries
  - Sex Offender Group & Individual Counseling sometimes submitted as Day or Counseling. Please enter as Sex Offender (SOF)
- Victim Mediation
  - 173 entries
  - **Code to be changed, please put all victim/ restorative justice programs here!**

# Specific Program Types

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- Vocational/ employment
  - 261 entries
- Other Program
  - 5,361 entries, most misused type
  - Other Description – Change to specific name(s) of program
  - Right Turn Program – Verify this will not fit into other program categories
  - Placement – Submitted as Other Program Type; should be in placement table, not in program table.



# Other Program Type (cont)

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- Drug Screening – Listed as other, but not truly a program if simply a drug test
- Conditions of Release – Listed as other, but not truly a program
- In general, please review to make sure any program here would not fit in one of the other 25 program types

# Reporting All Programs

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- Project Aspect, SNDP, and Why Try must be reported in program table
- SNDP: 15 of 21 reporting
- Why Try: only 4 of 23 counties reporting program table
- Intensive Community Programs (Grant X)
  - In program description write X then program name
- Intensive Community Based Pilot (Grant U)
  - In program description write U then program name



# For More Information

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