

Chapter: Quality Improvement
Title: Quality Improvement Plan

Effective Date: 7/15/11, T-1
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Replaces: HHS.90.05
Dated: 3/4/09

ACA Standard(s): N/A

(a) **Standard.**

Healthcare will be monitored on a continuous basis at the facility level by the Halfway House Health Services Administrative Committee to ensure that adequate, cost effective health care is delivered in a timely manner. The Halfway House Health Services Administrative Committee consists of the superintendent, health services administrator (HSA), and human services specialist (HSS). The committee will meet monthly to discuss trends, environmental concerns, and general information regarding the health services delivery system.

(b) **Procedures.**

- (1) Collaborate with the superintendent and HSS to schedule monthly Health Services Administrative meetings and to notify the TYC regional nurse manager, as needed.
Person Responsible: HSA
 - (2) Use monthly meetings as a forum to identify trends and resolve issues related to the health care delivery system.
Person Responsible: HSA/Superintendent, HSS
 - (3) Ensure that the monthly Health Service Administrative Report form contains the following documentation:
Person Responsible: HSA
 - (A) Old business follow-up
 - (B) Environmental concerns
 - (C) Access to care
 - (D) Health and safety concerns (i.e., infection control issues and/or communicable disease issues)
 - (E) Health-related grievances
 - (F) Corrective action plans
 - (G) Signatures of participants
 - (4) Ensure that a copy of the report is maintained by the superintendent and is sent monthly to the respective TYC regional nurse manager and to the UTMB CMC district operations manager.
Person Responsible: HSA
 - (5) Collaborate with the superintendent to ensure that issues identified in monthly Health Service Administrative meetings are either resolved or referred for resolution to the TYC director of nursing or the UTMB CMC director of clinical and administrative programs for youth services.
Person Responsible: HSA
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