

Chapter: Unimpeded Access to Care
Title: Orientation to Medical Services

Effective Date: 7/15/11, T-1
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Replaces: HHS.10.05
Dated: 5/1/06

ACA Standard(s): 3-JCRF-4C-02

(a) **Standard.**

Each youth receives an initial orientation to the facility's health care programs and procedures in a language clearly understood by each youth. The procedure for processing youth grievances regarding health care can be found in GAP.93.31.

(b) **Procedure.**

- (1) Advise youth of health services available at the facility and how to access care, both verbally and in writing, in a language easily understood by the youth.
Person Responsible: Human Services Specialist (HSS) / Juvenile Correctional Officer (JCO)
 - (2) Ensure Halfway House Orientation to Health Services form, HLS-106, is signed and dated by youth and HSS/JCO within 24 hours of admission.
Person Responsible: HSS/JCO
 - (3) Scan the Halfway House Orientation to Health Services form into the EMR.
Person Responsible: Nurse
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