

**Independent Ombudsman
for the
Texas Juvenile Justice Department**



Third Quarter Report FY 16

March 1, 2016 to May 31, 2016

Introduction:

This report is the third Quarterly Report of FY 2016 to be submitted by this office under statute and is intended for the Executive Director of the Texas Juvenile Justice Department (TJJD), the Governor, Lt. Governor, Speaker of the House, members of the Texas Legislature, and the Auditor for the State of Texas. This report will serve to provide a description of the activities of the office during the third quarter of FY 16 spanning March 2016 through May 2016.

Overview of the Work of the Independent Ombudsman

The Independent Ombudsman (IO) was established for the purpose of investigating, evaluating, and securing the rights of the children committed to the Juvenile Justice Department, including a child released under supervision before final discharge. Senate Bill 1630, passed during the 84th Legislative Session, expanded those duties to include county post-adjudication facilities and contract facilities where county post-adjudicated youth are placed. To fulfill the duties of the office, IO staff regularly visit all TJJD secure facilities, halfway houses, parole offices, all county post-adjudication facilities and TJJD and county contract care programs. The IO also tracks Abuse, Neglect and Exploitation (ANE) incidents from all pre/post adjudication county facilities.

Accounting of Site Visits, Youth Contact and Individual Cases

	FY15	3rd Quarter FY16	FY16 Total
TJJD/Contract Site Visits	207	53	138
County Post Adjudicated/Contract Facility Site Visits	N/A	112	171
Number of Youth Interviewed	1305	1430	2318
Number of Youth Interviews Conducted	3004	1711	3707
Closed Cases	106	38	79

TJJD facilities visited by IO staff during the third quarter

Secure Facilities

Evins Regional Juvenile Center-*Edinburg TX*
Gainesville State School-*Gainesville TX*
Giddings State School-*Giddings TX*
McLennan County State Juvenile Correctional Facility-*Mart TX*
McLennan Residential Treatment Center-*Mart TX*
Ron Jackson State Juvenile Correctional Complex -*Brownwood TX*

TJJD Halfway Houses

Ayres House-*San Antonio TX*
Brownwood Halfway House-*Brownwood TX*
Cottrell House-*Dallas TX*
Edna Tamayo House-*Harlingen TX*
McFadden Ranch-*Roanoke TX*
Schaeffer House-*El Paso TX*
Willoughby House-*Fort Worth TX*
York House-*Corpus Christi TX*

Contract Care Facilities

Amikids, dba Rio Grande Valley-*Los Fresnos TX*
Austin State Hospital-*Austin TX*
Byrd's Therapeutic Group Home-*Houston TX*
G4S Youth Services, LLC-*Brownwood*
Garza County Regional Juvenile Center-*Post TX*
Gulf Coast Trades Center-*New Waverly TX*
North Texas State Hospital-*Vernon TX*
Pegasus School RTC-*Lockhart TX*
San Antonio State Hospital-*San Antonio TX*
The Giocosa Foundation-*Arlington TX*

Parole

El Paso Parole Office
Lubbock Parole Region
San Antonio Parole Office

County post-adjudicated facilities visited by IO staff during the third quarter

County Operated

Amador R Rodriguez Boot Camp & Educational Center-*San Benito TX (Cameron County)*
Bell County Juvenile Services Center-*Killeen TX*
Bill Logue Juvenile Justice Center-*Waco TX (McLennan County)*
Brazoria County Juvenile Detention/Residential Treatment-*Angleton TX*
Burnett Bayland Rehabilitation Center-*Houston TX (Harris County)*
Cyndi Taylor Krier Juvenile Correctional Treatment-*San Antonio TX (Bexar County)*
Dallas County Residential Programs and Drug Treatment-*Dallas TX*
Dallas County Youth Village-*Dallas TX*
Deaf Smith County Youth Home-*Hereford TX*
Denton County Secure Correctional Facility-*Denton TX*
Ector County Youth Center-*Odessa TX*
Fort Bend County Juvenile Leadership Academy-Secure-*Richmond TX*
Grayson County Post-Adjudication Facility-*Denison TX*
Guadalupe County Post Adjudication Center-*Sequin TX*
Harris County Youth Village-*Seabrook TX*
Hays County Juvenile Post-Detention Center-*San Marcos TX*
H.O.P.E. Academy-*Tyler TX (Smith County)*
Jerry J. Esmond Juvenile Justice Center-*Galveston TX (Dickinson County)*
John R. Roach Juvenile Detention Center-*McKinney TX (Collin County)*
Judge Mario E. Ramirez Jr. Juvenile Justice Center-*Weslaco TX (Hidalgo County)*
Judge Ricardo H. Garcia Regional Juv. Detention-*San Diego TX (Duval County)*
L.I.F.E. & B.R.A.V.E. Residential Program-*San Benito TX (Cameron County)*
Lake Granbury Youth Services-*Granbury TX (Hood County)*
Letot Residential Treatment Center-*Dallas TX (Dallas County)*
Lubbock County Juvenile Justice Center-*Lubbock TX*
Lyle B. Medlock Treatment Facility-*Dallas TX (Dallas County)*
Meurer Intermediate Sanctions Center & Halfway House-*Austin TX (Travis County)*
Mission Road Center-*San Antonio TX (Bexar County)*
Parent Adolescent Center-*Floydada TX (Floyd County)*
Robert N. Barnes Regional Juvenile Facility-*Corpus Christi TX (Nueces County)*
Rockdale Regional Juvenile Justice Center-*Rockdale TX (Milam County)*
Samuel F. Santana Challenge Program-*El Paso TX (El Paso County)*
The Youth Center of the High Plains-*Amarillo TX (Randall County)*
Van Zandt County Youth Multi-Service Center-*Grand Saline TX*
Victoria Regional Juvenile Justice Facility-*Victoria TX*
Williamson County Academy-*Georgetown TX*
Williamson County Triad/Trinity Programs-*Georgetown TX*

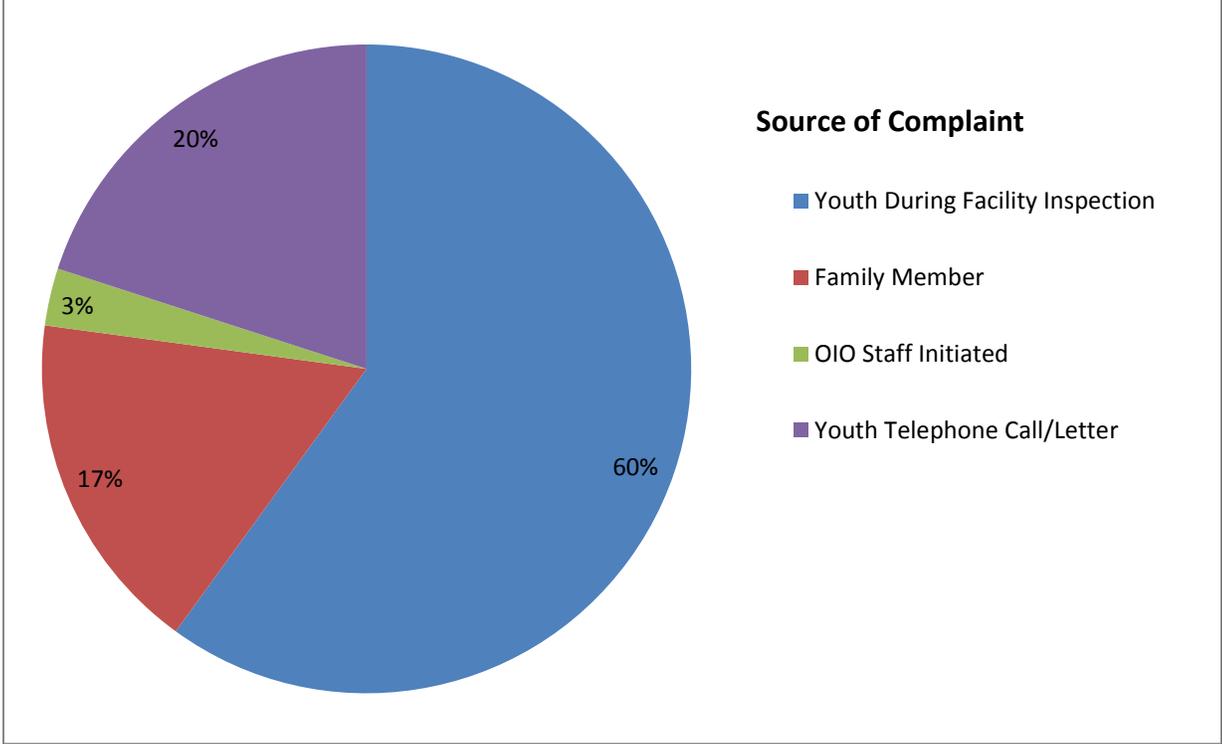
Contract Care Facilities for post adjudicated

Abraxas Hector Garza Center-*San Antonio TX*
Arms of Hope-*Medina TX*
Arms of Hope-*Quinlan TX*
Athletes for Change-*Glenn Heights TX*
Azleway Children's Services-*Tyler TX*
Azleway Drug Treatment Program-*Big Sandy TX*
Bridge Emergency Youth Services-*San Antonio TX*
Brookhaven Youth Ranch-*West TX*
Cal Farley's Boys & Girls Ranch-*Amarillo TX*
Carter's Kids-*Richmond TX*
Center for Success and Independence-*Houston TX*

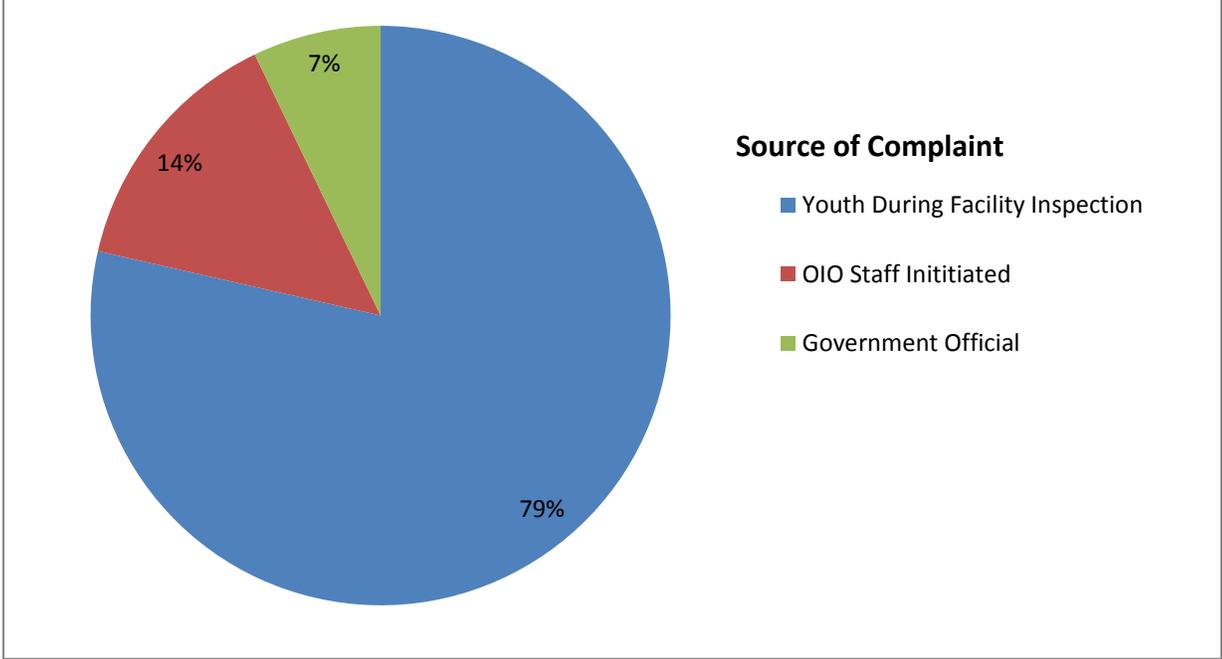
Cherokee Home for Children-*Cherokee TX*
Clarinda Academy-*Clarinda IA*
Concho Valley Home for Girls-*San Angelo TX*
Everyday Life RTC-*Bryan TX*
Freedom Place-*Spring TX*
Good Shepherd-*Tomball TX*
Harris County Youth Village-*Seabrook TX*
High Frontier RTC-*Fort Davis TX*
High Plains Children's Home-*Amarillo TX*
Hill Country Youth Ranch-*Leakey TX*
Krause RTC-*Katy TX*
Laurel Ridge-*San Antonio TX*
Leadership Academy-*Katy TX*
New Encounter RTC-*Corsicana TX*
New Horizons, Audrey Grace House-*Abilene TX*
New Horizons, The Ranch-*Goldthwaite TX*
New Life Children's Home-*Canyon Lake TX*
Pathways Wilderness Program-*Mountain Home TX*
Phoenix House-*Austin TX*
Phoenix House-*Dallas TX*
Renewed Strength RTC-*Houston TX*
San Antonio State Hospital-*San Antonio TX*
San Marcos Treatment Center-*San Marcos TX*
Seton Home-*San Antonio TX*
Shamar Hope Haven RTC-*Houston TX*
Shoreline RTC-*Taft TX*
St. Peter St. Joseph Emergency Shelter-*San Antonio TX*
Turning Point-*Spring TX*
Willoughby Juvenile Services-*Marshall TX*
Willow Bend-*Tyler TX*
Youth & Family Enrichment Center-*Tyler TX*

Anyone may file a complaint with the IO. Complaints can be made via telephone, mail, fax, email, or in person during a facility inspection. The IO received 49 complaints during the third quarter, 35 involving TJJJ youth and 14 involving county post-adjudicated youth. The majority of these cases were received directly from the youth during facility inspections.

Complaints involving TJJJ Youth-Third Quarter FY 16



Complaints involving County Post-Adjudicated Youth-Third Quarter FY 16



Complaints Received by Facility-Third Quarter FY 16

Complaints Involving TJJD Youth

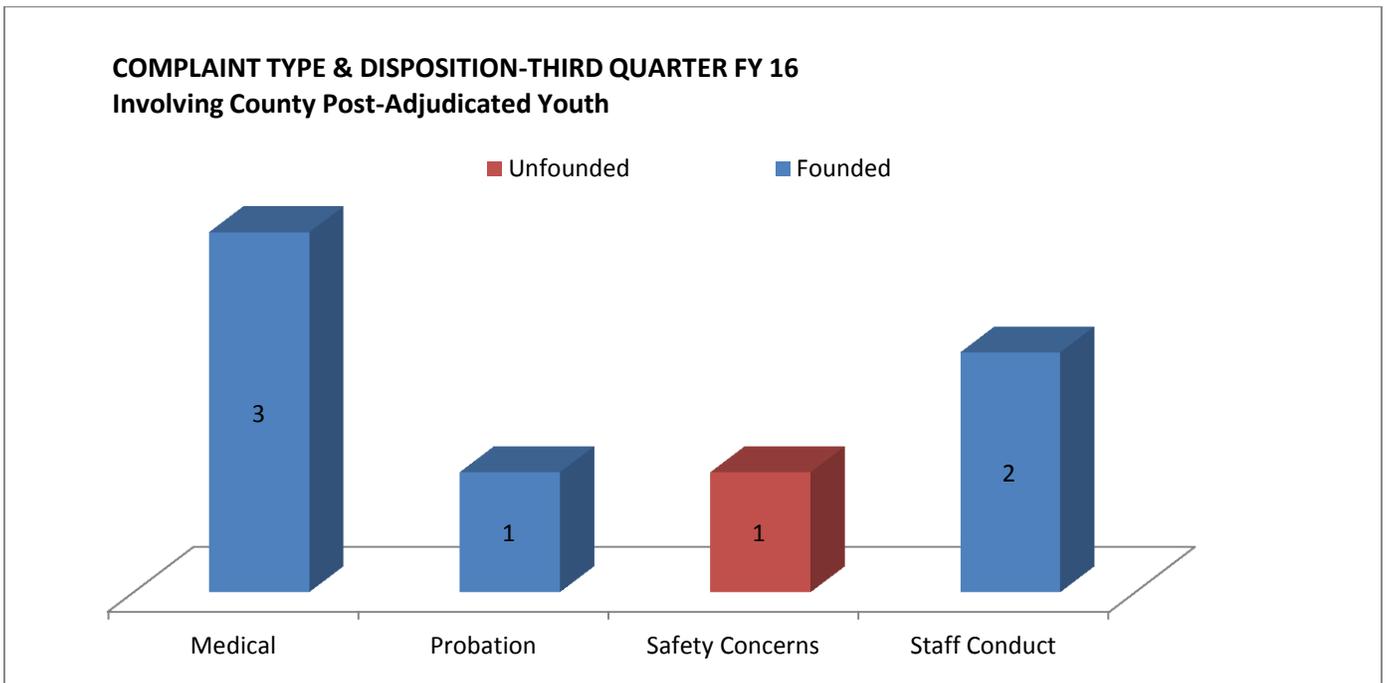
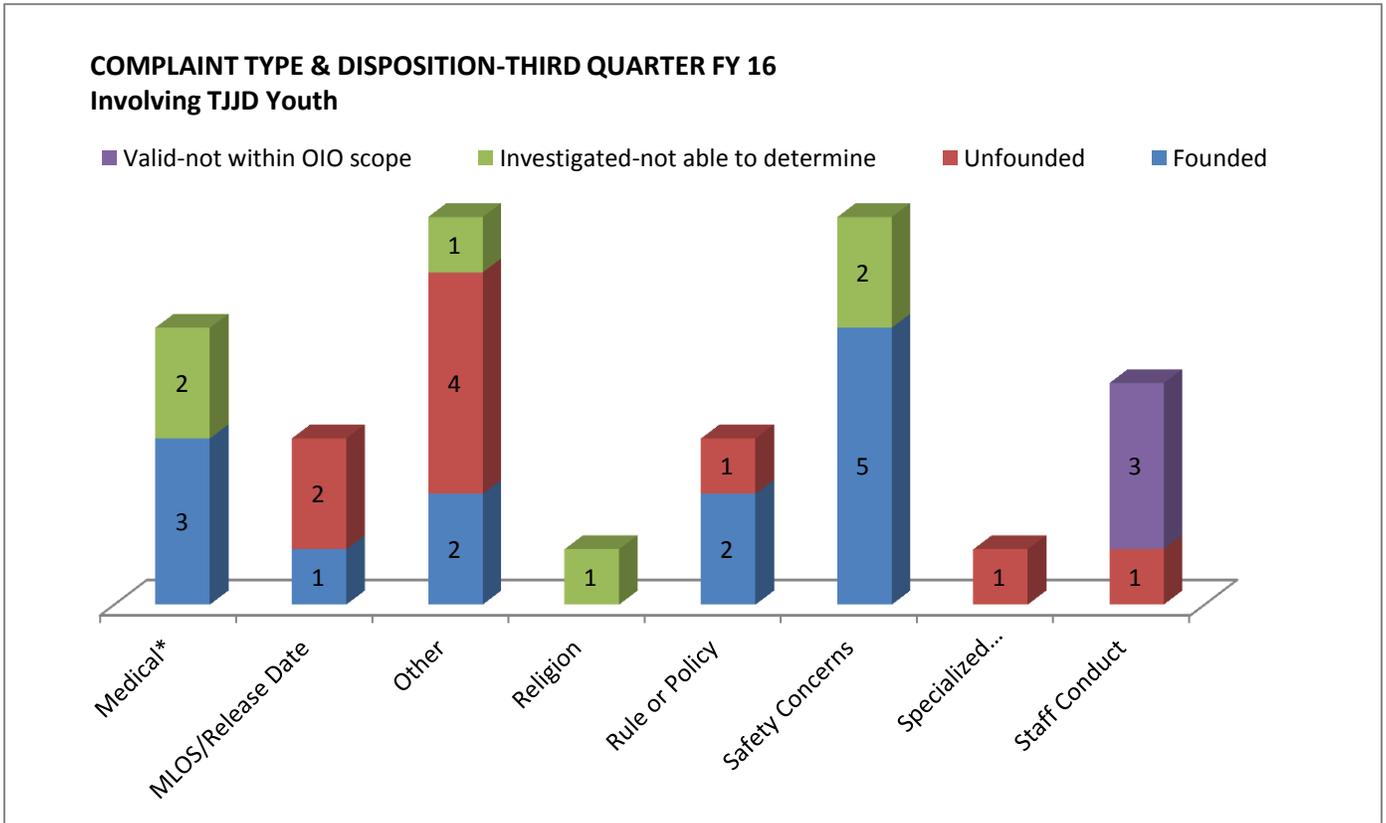
	Total for Facility	Education	MLOS/Release Date	Medical	Other	Parole	Religion	Rule or Policy	Safety Concerns	Staff Conduct
AMIKIDS, DBA Rio Grande Valley	1		1							
Ayres House	1					1				
Evins RJC	3		1		1				1	
Garza County RJC	1		1							
Giddings State School	5		3		1				1	
McLennan County SJCF	15		1	2	4		1	3	3	1
McLennan Phoenix Program	1				1					
McLennan RTC	4	1							2	1
North Texas State Hospital	1			1						
Ron Jackson Young Male Program	1								1	
Ron Jackson SJCF	2		2							

Complaints Involving County Post-Adjudicated Youth

	Total for Facility	Facility Conditions	Medical	Probation	Staff Conduct
New Life Children's Home	1			1	
Jerry J. Esmond Juvenile Justice Center	1				1
Meurer Intermediate Sanctions Center & Halfway House	1		1		
Shoreline RTC	1			1	
Clarinda Academy-Iowa	1				1
Amador R Rodriguez Boot Camp & Educational Center	2			2	
St. Peter/St. Joseph Emergency Shelter	1				1
Judge Ricardo H. Garcia Regional Juv. Detention	1			1	
John R. Roach Juvenile Detention Center	2			2	
Meurer Intermediate Sanctions Center & Halfway House	2			2	
Lyle B. Medlock Treatment Facility	1			1	

Closed Cases

The IO closed 38 cases in the third quarter, 31 involving TJJD youth and 7 involving county post-adjudicated youth. Cases are closed in one of four ways: Founded, Unfounded, Investigated-unable to determine, and Valid-not within IO scope.

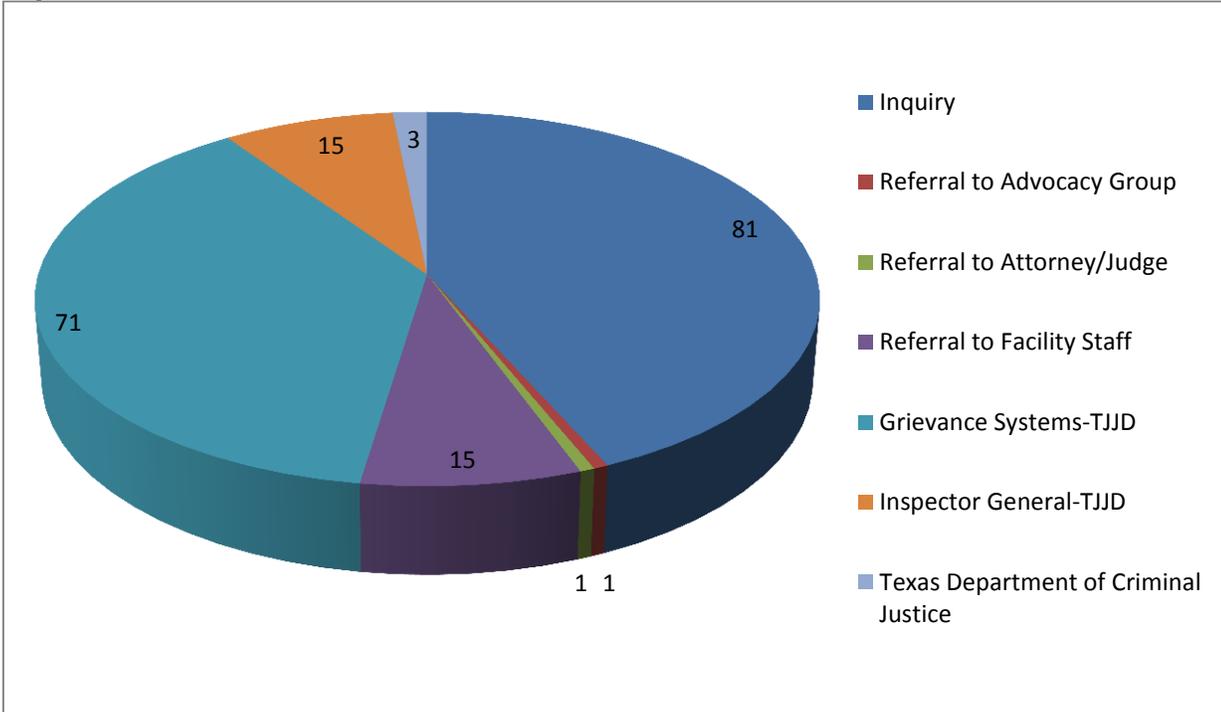


* Note: The Independent Ombudsman generally does not make findings regarding the quality or appropriateness of the care delivered. Unless otherwise noted, the medical cases in this report involve only issues of access to health care services.

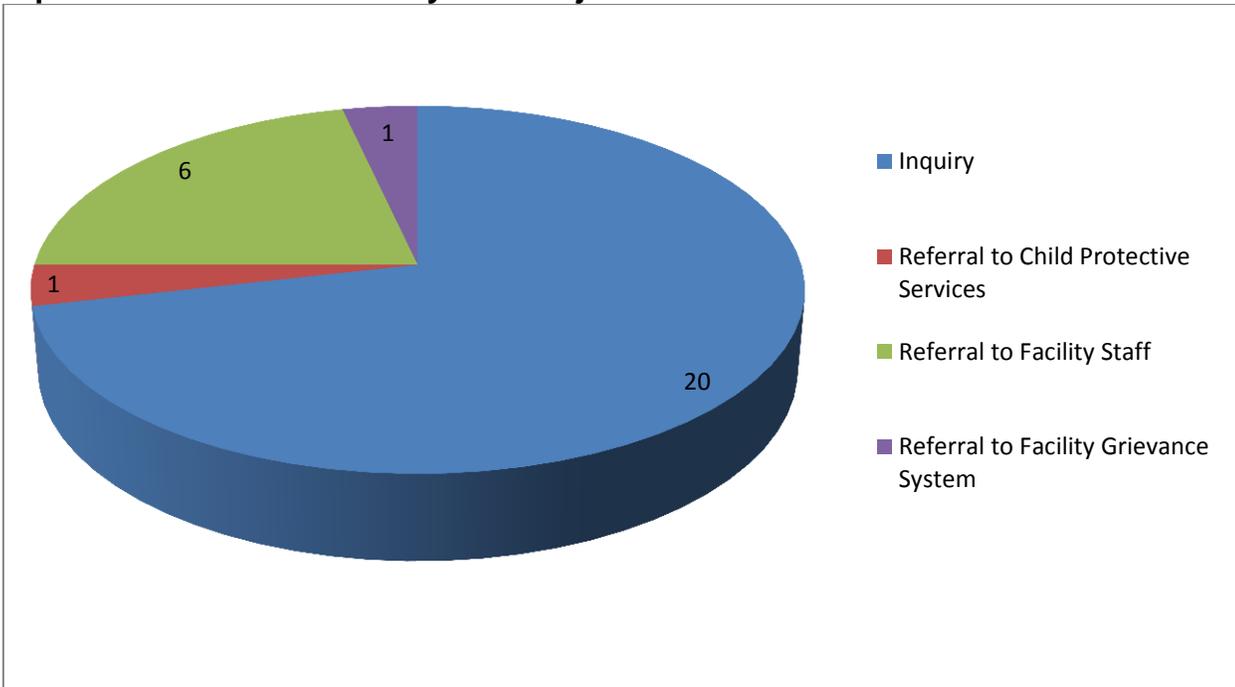
Inquiries and Referrals

In addition to the cases that are investigated by IO staff, the office also receives numerous inquiries and complaints that are referred to the appropriate authority. The IO received 215 inquiries and referrals during the third quarter, 187 related to TJJJ and 28 related to County Post-Adjudicated facilities.

Inquiries/Referrals for TJJJ-Third Quarter FY 16



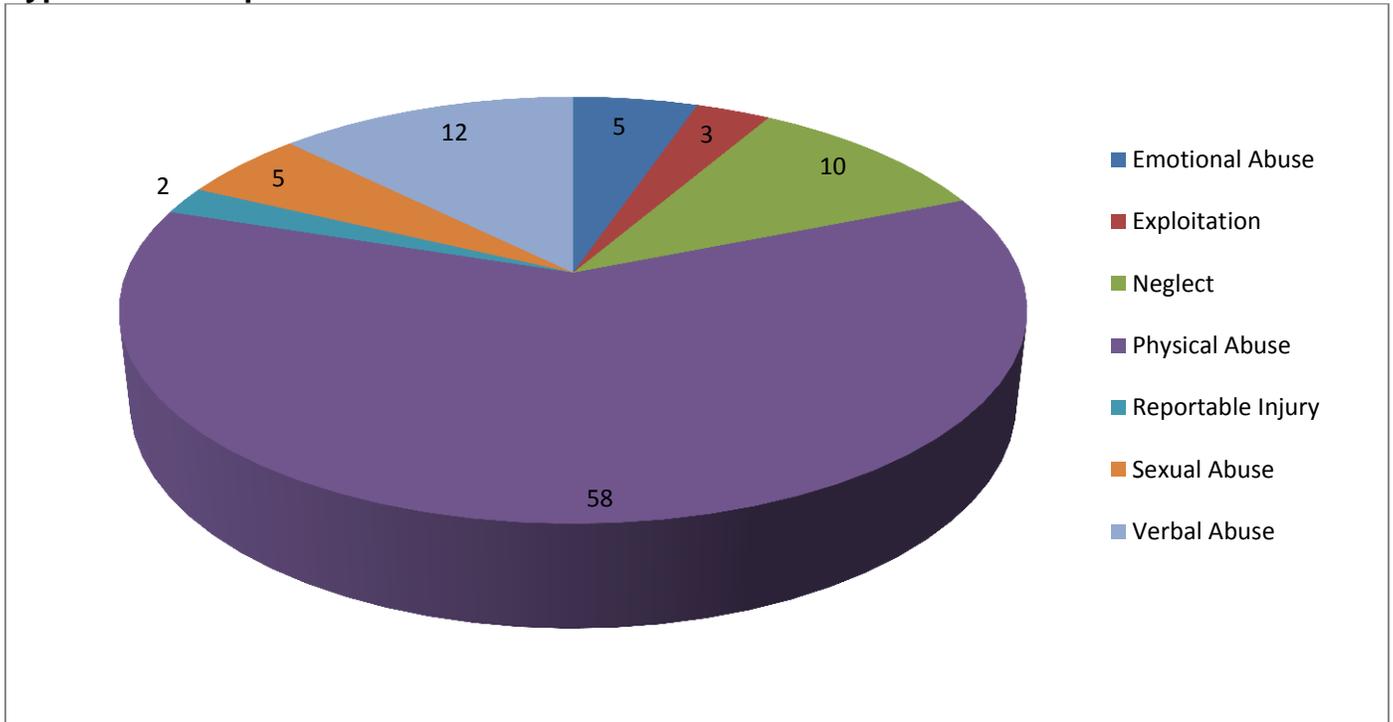
Inquiries/Referrals for County Post-Adjudicated Facilities-Third Quarter FY 16



Reports of Abuse, Neglect and Exploitation from County Operated Facilities*

The IO reviewed 95 ANE reports in the third quarter.

Type of ANE Report-Third Quarter FY 16



*These reports are reviewed by the IO, but there is no investigation or determination of findings made by the office. The IO tracks these incidents for indications of systemic issues and trends.