



THE ROLE OF A JPO



Juvenile Justice Training Academy
JPO | JSO Basic Course
 March 1, 2018




TEXAS JUVENILE JUSTICE DEPARTMENT
 "TRANSFORMING YOUNG LIVES AND CREATING SAFER COMMUNITIES"










Objectives

- Discuss the varied roles a Juvenile Probation Officer will juggle and how to navigate each.
- Examine the skills a Juvenile Probation Officer must use to be most effective.
- Explore practical strategies a Juvenile Probation Officer can implement to manage day-to-day tasks.

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What Does a JPO Do?



TEACHER	EXPLORER	PROTECTOR
		
ADVOCATE	OFFICER OF THE COURT	MEDIATOR
		
ADVISOR	DRIVER	MENTOR
		

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TAC Standards | Certified JPO Duties



- Intake Interviews | Investigations | Release Decisions
- Final Approval | Social History Reports
- Recommend Dispositions in Court
- Primary Supervising JPO
- Develop | Implement Case Plans
- Refer to Mental Health Services
- JPO | Collaborative Supervision
- Take Juveniles Into Custody
- Sealing of Records

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Guiding Principles



- Provide Guidance | Support | Resources
- Protect the Interest | Safety of the Public
- Protect Rights of Juveniles
- Rehabilitate Juveniles
- Carry Yourself as Role Model | Mentor
- Respect Others
- Follow Code of Ethics
- Family Engagement

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Navigating JPO "Hats"



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Hard Skills



The slide features three blue ovals on the left containing the text: "Computer Competence", "Knowledge Juvenile Justice", and "Writing Proficiency". To the right is a large graphic with the text "NEVER STOP LEARNING" in 3D block letters. At the bottom left is the date "March 1, 2018" and at the bottom right is the page number "7".

Soft Skills



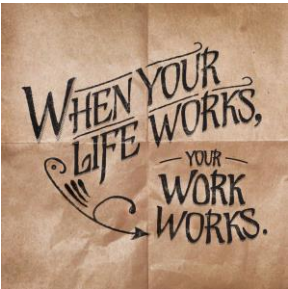
The slide includes a "COMMUNICATION" icon with colorful dots, a "TEAMWORK MAKES THE DREAM WORK" graphic, and a quote: "We rise by lifting others. #PeopleSkills". On the left, it lists "Plan A", "Plan B", and "Plan C" with checkmarks, and a quote: "The bad news is TIME flies. The good news is you're the pilot." At the bottom left is the date "March 1, 2018" and at the bottom right is the page number "8".

Tools of the Trade





The slide features a graphic with a lightbulb and the letters "AHA" in a speech bubble. To the right is a bulleted list: "Extra Clothes", "Small Mirror", "Blank Paperwork", "Phone Charged | Charger", "Stay mum", and "Social Media". At the bottom left is the date "March 1, 2018" and at the bottom right is the page number "9".

Achieving Balance




TRY NOT TO TAKE THINGS PERSONALLY. WHAT PEOPLE SAY ABOUT YOU IS A REFLECTION OF THEM, NOT YOU.

Have Boundaries

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Final Thoughts



Managing your "Hats" is critical to your success.

Be aware of JPO guiding principles when meeting with families.

Identify healthy ways to manage stress.

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